



**Neighbourhood Action
Consultation Report
All Neighbourhood Action areas
May - July 2014**

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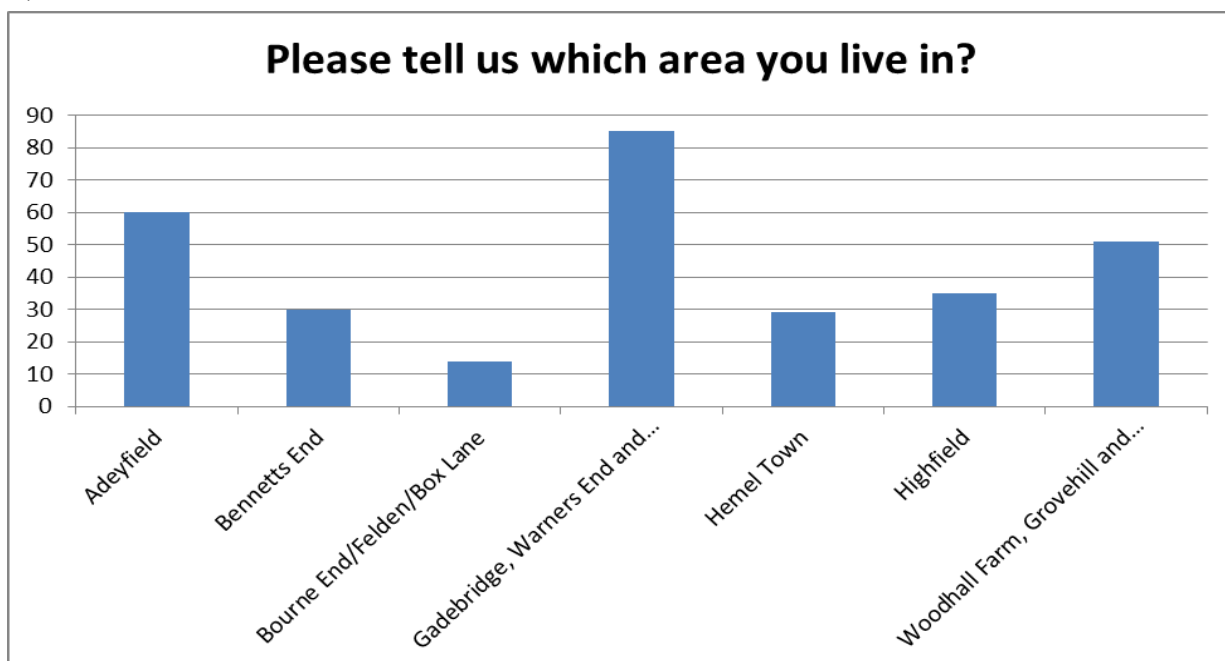
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Neighbourhood Action Consultation Results

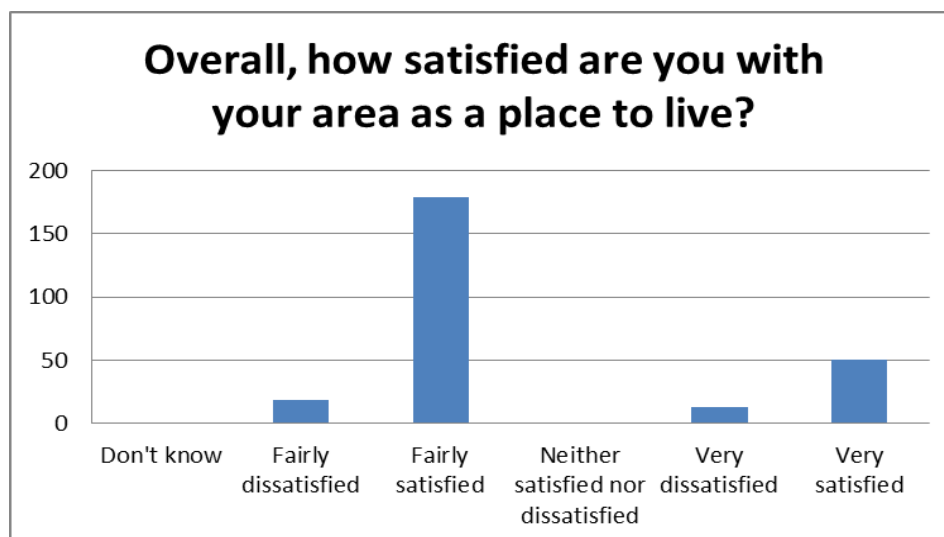
In total 304 surveys were completed by the end of the consultation period. The consultation period ran from 12 May to 28 July 2014. 258 of these were completed on line and 46 paper versions were returned.

The results from this consultation will be used to help us to improve and shape Neighbourhood Action in the future.

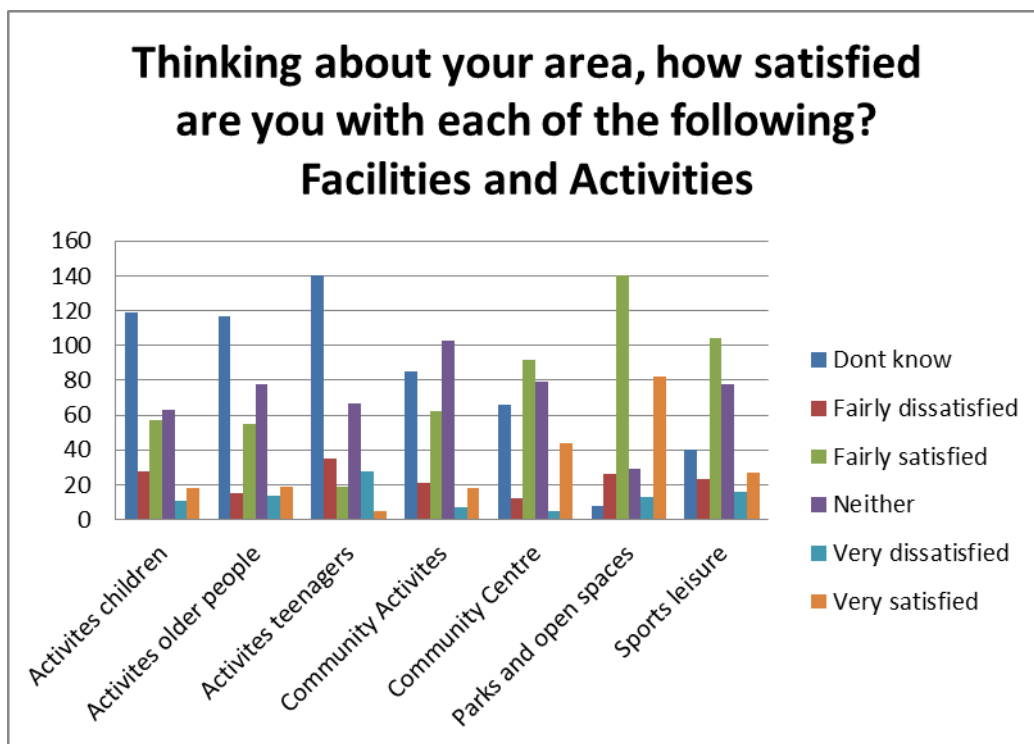
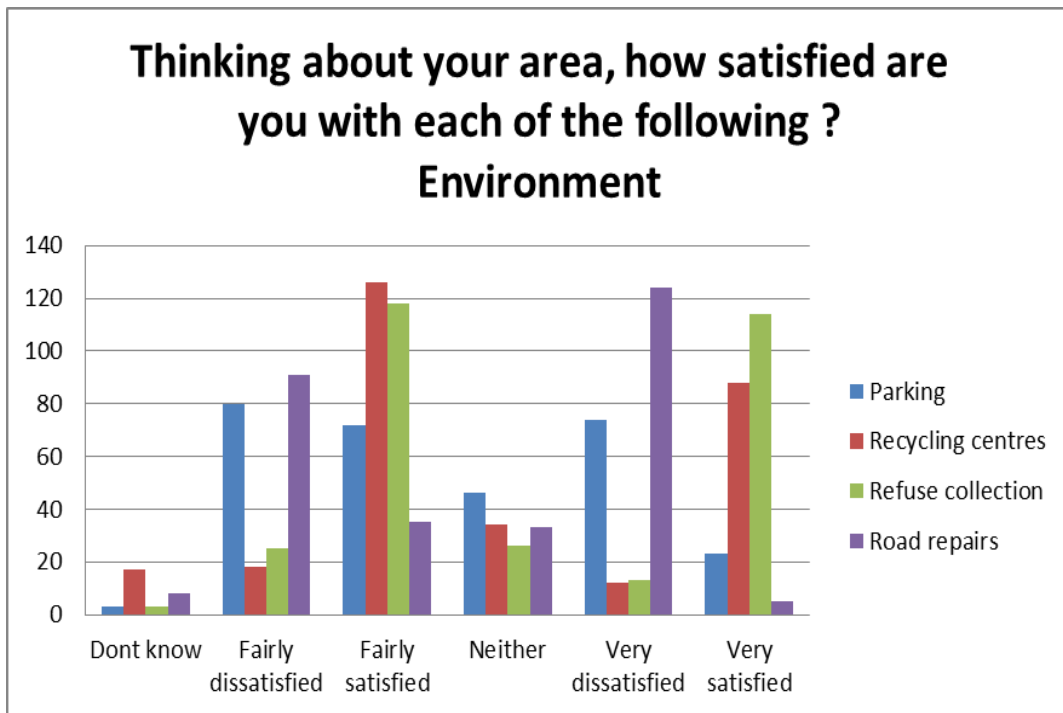
Q.1

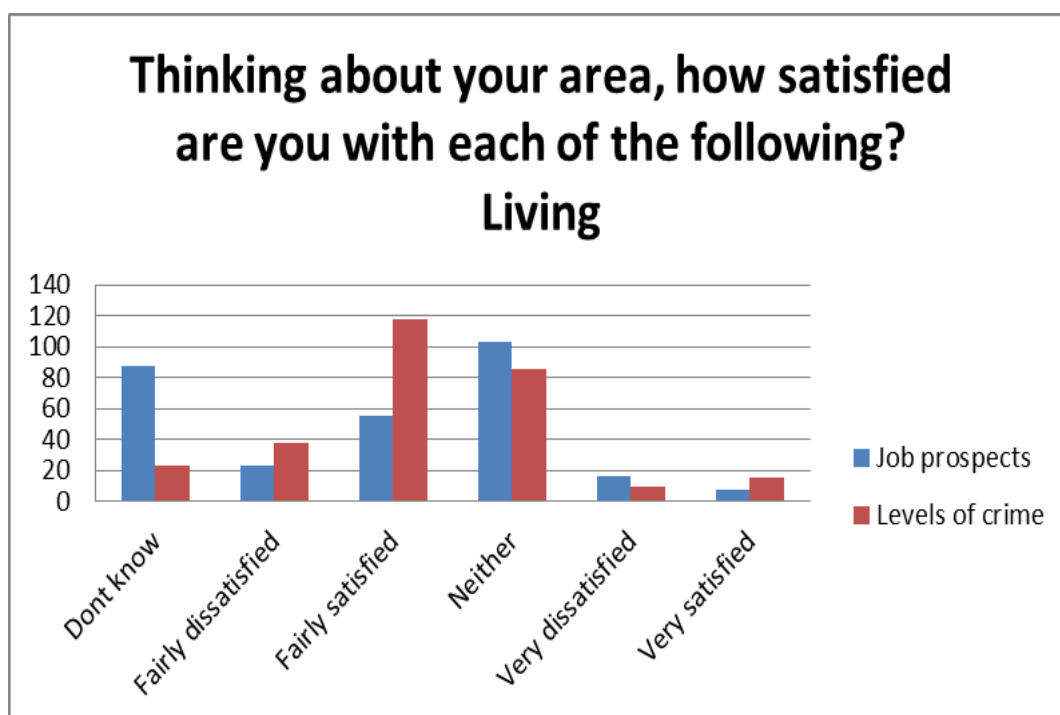
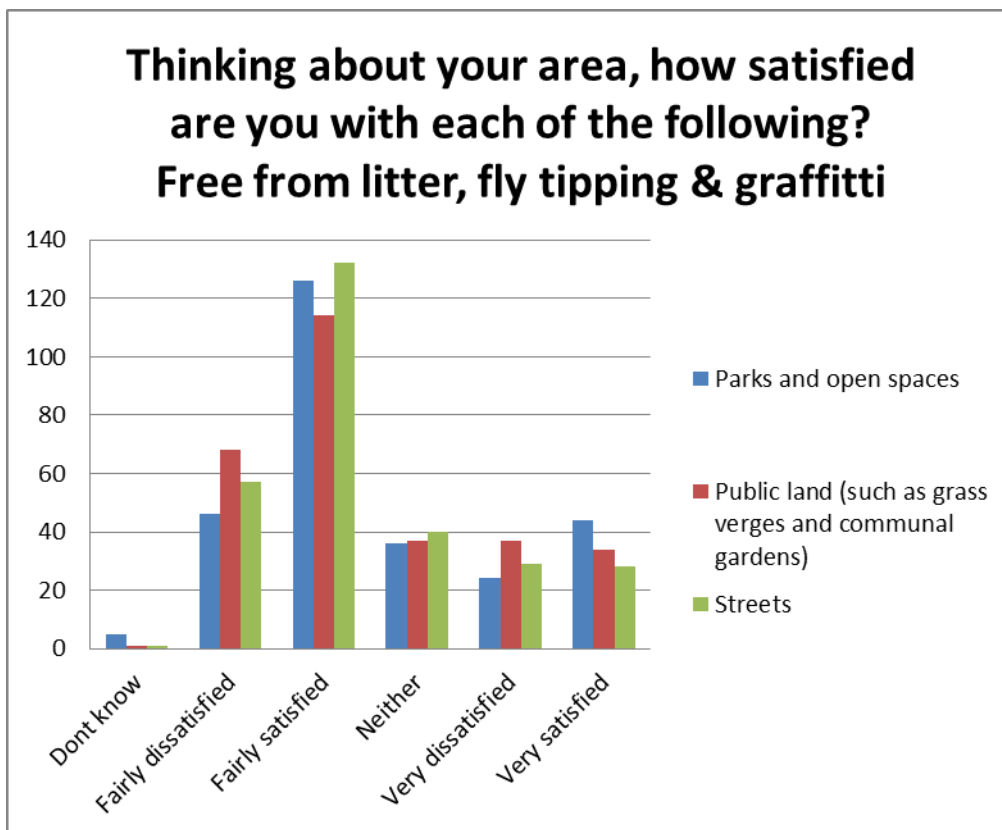


Q.2



Q.3

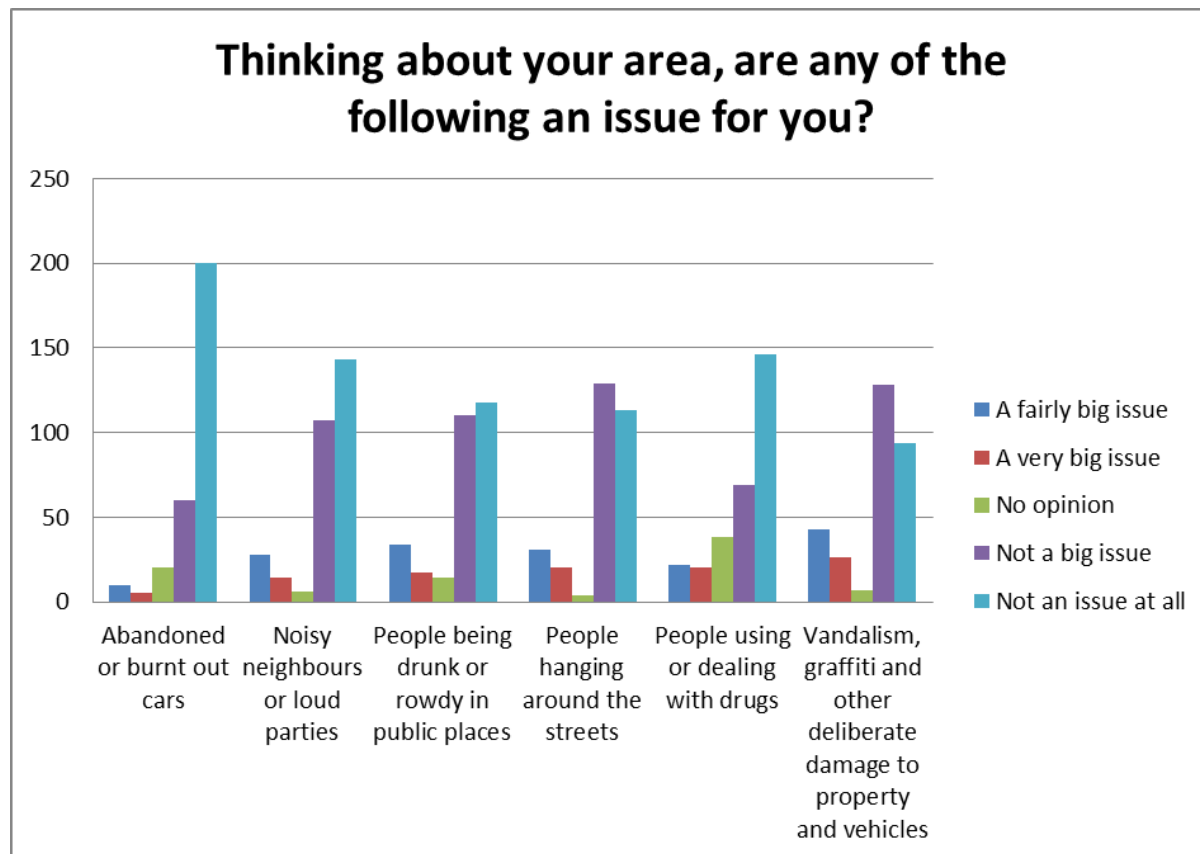




Q.4

If you have said you are dissatisfied with any of the topics in Q.3, please tell us why here

Literal response, please see Appendix A

Q.5**Q.6**

Is there anything else you would like to tell us about living in your area?

Literal response, please see Appendix B

Appendix A

Q.4 If you have said you are dissatisfied with any of the topics in question 3, please tell us why here

Environment
"Road repairs are badly needed, the Link road is particularly bad at the "Aldi" roundabout"
"Too many potholes "
"Road repairs - there are still some huge pot holes in some areas e.g. A41 in Apsley"
"The parking is totally unsatisfactory for the number of cars in the area resulting in double parking and parking on the pavement which presents a hazard to pram users, wheelchair users, disabled people etc. Some roads at evenings and weekends are very difficult to navigate and are a potential danger should there be a need for emergency vehicles to obtain access. The potholes are appalling and again constitute a danger to vehicle users, particularly cyclists as well as to pedestrians."
"Road repairs take too long to complete and some streets are well over due re-surfacing."
"There is a lack of parking facilities in our area and Hemel for local residents and people who work in the town centre, a scheme with fair pricing should be available."
"Road repairs are almost non existent when they are carried out it normally temporary and needs repairing again weeks later. St Albans Hill is a good example."
"Often a lot of potholes in the road which go unrepaired for a long time (>6 months)"
"Dog Fouling is sometimes quite bad; if a child fell over into it they could go blind parasites not to mention the awful stinky mess they would have on them."
"The state of the roads is appalling, it's only a matter of time before a motorcyclist goes down one of the potholes and comes off their bike. It is particularly bad at the end of Allandale at its junction with Queensway, then further up Queensway just before the Traffic camera."
"There appears to be a lack of commitment to tackle the problem of parking in the area and an attitude that there is nothing that can be done about it. As usual it is the actions of a relatively few selfish individuals that are increasing the dangers to pedestrians and other drivers as well as doing much to ruin the appearance of the area and general environment. Amongst the problems are cars parked on pavements and increasingly on grass verges. I see that this issue has been raised on many occasions in the past, but when I spoke to a local councillor the attitude seems to be that the number of cars makes this an insurmountable problem. A discussion with a special constable 'on the beat' further reinforced this attitude. This simply cannot be correct. Firstly cars parked on the road and all too frequently pavements at road junctions obstruct the view and create the danger of accidents. I live in Kings Avenue and as far as parking on the pavements is concerned, were I disabled or had a child in a pushchair more often than not it would be impossible for me to say walk the short distance to the Bennetts Gate shops without having to go onto the road, or at the very least onto the grass verges, although even this is not possible sometimes. Why is this when most people have drives, many of which are not used, with the cars parked instead on the road or pavement? In my own immediate area the reason is down to just a few people. One house with 2 adult residents has 6 cars which seem to be serviced, bought and sold on a regular basis. Another house with one adult resident has 3 untaxed and un-roadworthy vehicles in the 'front garden' with a further van and car on the street. Another house, clearly operating a business from his premises has no room for a lorry on his drive and so parks it on the verge/pavement outside his house. Another, with two residents able to drive, has various trucks, vans and even a digger in their garden and currently 3 or 4 cars (though t"

"Whilst I note that a number of road repairs have been undertaken and that funding is clearly an issue, the top of Barnacres Road badly needs attention as does sections of London Road in Apsley, amongst others, The council should be far more strict with utility companies that did up the roads, make a poor job of reinstating them and then leave council tax payers with the cost of further premature repairs that would not otherwise have been required."
"And how come certain ex-employees get 'special treatment' in getting whatever rubbish they want taken away by the usual waste collection? Dining chairs/bed frames etc.? The majority of refuse staff congregate at this persons house daily during and after work! and for parties/bbq's nearly every weekend!"
"Parking is a total nightmare! Not enough spaces to park! Convert the grassed area into parking spaces, would save on grass cutting (which is always left too long anyway) Cars park on the grassed areas anyway - and the kids just hang around on the green making a nuisance of themselves and leaving litter every day!"
"The alleyway between Great Heart & Paston Road is never cleaned - always filthy and rubbish dumped - I usually end up cleaning it up myself!"
"There are not enough places to park and some people park too close to junctions making it dangerous. Council was asked to take out grass verge and turn into residents parking spaces but was refused."
"Roads nearby are full of potholes and when they are repaired/filled, bits of road often get thrown up onto the pavement."
"More foot paths for strolling are required in the Margaret Lloyd Park to take you to the lovely area at the back with the small lake as bumping over grass is no fun and fairly messy with a buggy in wet/damp weather."
"Parking fees too high"
"Pot holes and uneven paving slabs"
"Poor parking of commercial vehicles in residential areas"
"litter left around and pot holes never being repaired properly, throwing in few stones and bung them in doesn't last"
"Parking in front drop curbs"
"Too many pot holes"
"Parking is atrocious - on pavements blocking access for prams, wheelchairs, blind people, etc. At the end of Crawley Drive near St Agnells Lane, the parking is down right dangerous - someone will be killed"
"Road repairs too many potholes which are not repaired properly so just get worst"
"Road still regularly floods across its entire width due to run-off from fields in Dodds Lane and blocked gully entries - some cannot be cleaned because cars are parked on top of them/ "
"The carriageway in Piccotts End is slowly breaking up - it needs more attention than quick-and-dirty patching or a blow-over with chippings rolled into the surface by passing traffic. Whatever happened to hot-laid asphalt?"
"The parking charges are ridiculous and stop people shopping in many, many areas and white lines have disappeared in many places this could be dangerous"
"Parking is a problem as more households now generally have more than one car, maybe grants for driveways could help solve the problem."
"There are so many potholes in Hemel and only ever seem to be loose filled rather than permanently fixed"
"The recycling bins at shops are always very untidy and full of dumped rubbish"

"Have you seen the roads? We have potholes that are filled with tar (eventually) and within a short period they are worse than before. The much neglected pavements are a danger. Uneven paving and uneven walkways. Cars allowed to park on the pavements blocking the way, etc., etc."

"General state of roads in Hemel and local area is very poor. Lots of potholes and uneven surfaces"

"The parking in Highfield is already very limited which is going to get much worse as the school on Jupiter drive opens, I also have the constant worry of my disabled bay space being taken as it has not been repainted after many of my requests."

"Not enough parking , too many cars for the space and have to park on the grass which makes a mess in the winter and wet weather, need the grass turned into parking bays, some houses have 4 cars"

"When the council do cut the grass they do it so badly that they miss most of it and leave most of the cut grass over the path, years ago they did a very good job sadly their in to much of a rush now"

"We have a tiny recycling centre at the Square. However it does not take some items so if you don't have a car they end up being put in rubbish"

"Communal areas, verges need to be kept neat and tidy; it shows a pride in the neighbourhood."

"Many of the roads within Dacorum are in a terrible state of repair - I know that some of them are a County responsibility, but something needs to be done."

"Potholes, potholes, potholes. It's like driving in a third world country. "

"Don't have recycling for the flats"

"The frequency of grass cutting has been reduced, presumably because of cost, but we now have verges with grass a foot long in places, which gives the area an unkempt uncared for look."

"The winter potholes have only been patch repaired and several patches have failed. Also the anti-skid surfacing has disintegrated in places leaving deep ruts. The junction of Queensway with Great Road is now a serious hazard for bikes."

"There is not enough room for on-road parking and only a few off-road parking bays so cars are parking on grass verges and amenity greens which are deteriorating into mud baths as well as the greens ceasing to be safe for children to play on. This is a particular issue in Hobletts Road and Adeyfield Gardens. There needs to be far more work on verge hardening and the insertion of further parking pads, coupled with measures to stop cars driving on amenity greens"

"The road services are very poor."

"Street lights are turned off in residential areas, rubbish around streets, pot holes are huge in some areas of the roads, the parking facilities are non existent and you have to often pay high charges to park, countless times I have contacted council as our rubbish bins are not collected"

"Roads in and around the Chaulden area - Lindlings, Honeycross, Long Chaulden are in very poor repair!"

"The condition of the grass verges and alley ways make the area look poor and run down. Grass and hedges are never cut frequently enough. "

"Road are never repaired quickly enough"

"The parking in my road is terrible"

"The pot holes in my road have been here for tooooo long!!"

"Dustmen throw re-cycling boxes wherever they like after emptying them. Bins are not put back outside the correct houses."

"Road repairs.... what road repairs"

"Too many 'casual' parkers, blocking the footpath and overhanging resident's driveways."

"The crows are causing more and more litter problems on collection days. They pick open any bags they can get access to and will fly up with it and drop until the bags burst open and spill the contents"
"The potholes and uneven paving is a hazard to all. They do not reset the flags, they use tarmac instead which causes run off. Flooding will be an issue in time"
"Constant potholes and drains flooding when it rains"
"Parking is an issue on Belswains lane. Cars drive too fast around the bend on Belswains lane and Oliver rise. Had 3 near misses pulling out this month because cars are speeding around the bend. "
"The paths are awful iv hurt my ankle a lot of times"
"Grass in communal areas allowed to grow so tall it now resembles a farmer's field waiting for the sun to make hay!!"
"Parking is appalling. You have a dentist practice where you place yellow lines to stop patients parking so we are blighted with them. Parking on bends, parking right opposite our drives, the yellow lines should never have been allowed to be drawn. Somebody needs their head examined. . "
"Some local roads are positively dangerous especially for cycle users (holes, badly filled holes, ice breakups, etc.)"
"cars park on yellow lines ad hoc -only see warden once per week so people know his visiting times and negate his effectiveness"
"pot holes"
"Why are the pavements left to break up with cars driving down them? Needs to be tarmac over"
"Lack of parking in Wood View. In general the streets of Hemel are in a very poor condition"
"Kids on unlicensed motor bikes ride on footpaths, only a matter of time before an OAP is seriously hurt as they can't get out of the way."
"The trees and need sorting all over grove hill, they were planted in the 60s and most have never been touched, a lot are rotten and roots go under property damaging buildings."
"The condition of the roads and pavements in Box Lane is not good. Minor roads in the area are even worse."
"Road repairs - too many pot holes"
"Noise smells pollution Hemel gateway "
"Rd repairs are VERY poor"
"The roads have lots of pot holes "
"Road repairs limited to patching which only last a short time. Full re-surfacing is required eg Barnacres Road."
"The roads are a disgrace, pot holes every where, road makings not clear. Too many traffic lights holding up traffic out of the rush hours."
"Road conditions are extremely poor and only "patched" when reported. Queensway junction with Great Road is terrible and needs urgent attention. Road conditions are dangerous with deep pot holes and breaking up surfaces."
"Insufficient funding from central government to deal with the scale of the problems."
"Parking at Chaulden shops is frequently not good. I again appreciate there is a limit to what can be done but if there is anyway it can be improved I am sure it would be welcomed."

"Some roads in the area and other areas are in a very bad state of repair - Long Chaulden in places for example. I understand the need to prioritise but the seeming quick filling of pot-holes as a semi-permanent or permanent solution really doesn't pay in the long term as they quickly break out again and are often worse than before."

"The pavements are often damaged, the trees and verges extremely overgrown so you have to walk off the path or get caught up in branches. There is litter in the area of the community centre(s) and they never look clean."

"The road conditions are terrible - repairs are infrequent and when done last such a very little time"

"The back roads such as Featherbed Lane can have huge potholes and dangerous holes in the side of the road which fill with water and become invisible in the rain. When I have reported these hole, you have filled them (bodged them) and they will be as bad next winter."

"Parking is a nightmare in the Close, Road repairs need updating, and can we lose some of the 'humps' please"

"The roads are very potholed and pavements uneven."

"I think the current pothole situation is very dangerous and expensive for drivers with regards to the cost of repairs required to cars caused by potholes."

"The local park is not in the best state but most comments have been answered 'Don't Know' as I don't use and am unaware of the facilities."

"Please see above. Also larger black and gold bins are needed for the playing field in front of the shops - at the moment it is the old fashioned small circular bins. People use the bins but they are too small to deal with the amount of rubbish created."

"People park with no consideration for others, blocking the footpath, blocking our garage, which we use, destroying the greens, which are such an appreciated feature of the area. Garages are rarely used for cars, but are converted into living space, or used for storage. It is often very difficult to drive out of the side roads onto the main road because of all the cars parked on the pavements, so you cannot see the traffic.

There are still some very poor road surfaces and potholes in this area."

"Some of the road surfaces in the Dacorum area are a disgrace."

"The general appearance of Highfield is very very poor, it looks worn out, street furniture is unpainted, roads have loads of holes, kerbs wonky etc. Bellgate and Heights shops are very tatty and unappealing, I live in Apollo way, one of the nicer roads, but the road surface has been bodged once in 15 years, the pavements and garage areas in Neptune drive are a disgrace, they were laid in 1963, and are worn out they need complete replacement. The grass is cut only when it is so long my dog can's see over the top of it"

"Parking

For me this is a very personal issue. Parking where I live along Spring Lane is difficult and is often impossible. There was a move to harden the verge somewhere between the junction with Galley Hill and the first set of garages after that junction. This I was informed was not an option, due to residents along this stretch, not myself I might add, objecting. The problem now is large commercial vans persist in parking on this verge because they are generally too large to park in the road itself or there are no parking spaces further down Spring Lane. This has resulted in severe churning up of the verge which prevents residents parking their cars there for fear of damage to the underside of their vehicles. It is also an eyesore. In very wet conditions the verge is so churned up and full of water that vans and cars are forced to park with one set of wheels completely over the pavement. Complete blockage of the pavement often arises which in turn means pedestrians are obliged to step into the road. I have seen this happen on innumerable occasions and it is a great safety hazard and risk particularly for persons with pushchairs and toddlers and young schoolchildren. At this point along Spring Lane cars often speed excessively. This to me is something that needs to be resolved before someone is seriously or even fatally injured."

"Road Repairs there are deteriorating road surfaces along Northridge Way and Long Chaulden, particularly between Green End Lane & Ashtree Way. The roundabout at the junction with Long Chaulden & Boxted Road needs urgent attention as it is not aligned properly and is too prominent. Also the stretch along Long Chaulden between Varney Road & Parkwood Drive needs attention. "
"I do not have proper waste collection arrangements in my street. They will not provide full recycling facilities and staff in the department are rude "
"The lower section of Beechwood Park was repaired quite recently (following representations), but an adjacent section higher up 50-60 yards long is still in poor condition. It is incomprehensible that this was not dealt with at the same time. In the wider area there are a number of stretches of road which are in poor condition e.g. sections at the top of Northridge Way. The road through the middle of Apsley (London Road?) is a disgrace."
"Parking is too expensive and there is not enough for all the flats built in Hemel. The road from McDonalds to Kings Langley is full of pot holes and has been so for the 8 years I have lived in Hemel. You resurface many roads that seem in a better condition but not this one WHY?"
"road holes and bumps"
"Lots of roads in dreadful state! Seem to be doing work on those that are not necessarily too bad then ignore some that are dangerous"
"When the town was developed back in the 50's the motor vehicle was not given enough thought cars are now parked across pavements and on pavements without any consideration for the walking public, this use to be a fined able offense now who cares !! "
"Could make communal garden more attractive e.g. nice flowers/modernise things"
"Parking can be expensive and difficult to find at weekends. Many roads are uneven with many pot holes, e.g. Warners End Road"
"A lot of uneven roads. Potholes not mended properly just botched over"
"Roads are still only ever patched and fall apart again very quickly 1 year later after another winter. Need to watch carefully where you drive to avoid many uneven surfaces. This is a Hemel wide issue - not just Adeyfield"
"Poor road surfaces with pot holes"
"We have such limited parking outside our house and people park their cars who don't live in our block of houses but just round the corner. Know we can't stop them but very annoying that we can't park outside our house."
"Road and pavement repairs, it seems very random on which bits gets repaired, for instance a perfectly safe and useable footpath in Arkley rd was dug up and resurfaced when there are many areas in Woodhall farm that could be repaired but are ignored"
"The roads in this area are a disgrace and particularly dangerous to cyclists and pedestrians as well as other road users, especially Queensway at the junction with High Street Green Road, also Queensway at the junction of Great Road, and Queensway at the junction of St Pauls Road, despite it being constantly reported on line and through the media. Barnacres is another example."
"I appreciate it is difficult to find a "good time" to do road works but Oliver Road section by Hobbs Hill Road and St Albans Hill road especially on the way up to Bennetts End road are in really bad conditions after the rains over the last few years. And could do with pot hole repairs."
"The wood land in the Dales is totally over grown. It also has many fallen trees which are a danger. Many children in the area have been banned from playing there because of the danger from the fallen trees. It is also full of dog mess."
"Bad environment, very scruffy"
"Recycling - None takes place at the flats in the Marlowes, we have a big industrial bin "

"The potholes and speed bumps make it a horrible and inhospitable place to drive. Awful."
"The refuse bins aren't big enough and there is always a queue to dispose of additional waste at the recycling centre at weekends. It's not big enough."
"Road are quite dangerous especially when you have disabled people on scooters and holes everywhere and the mums pushchairs."
"Pot holes not being fixed"
"If Sempill Road were made one way (in at bottom - Town End) the current good parking arrangements would work well for residents. This approach could be used in many Hemel Streets. Alternatively, tarmac over the grass verges - good for environment as cutting uses up lots of diesel/petrol & grass grows poorly."
"Road repairs seem temporary at best - pot holes quickly reappear. More cost effective surely to do a better job in 1st place. I hate the tar + stones method of resurfacing. Doesn't fill holes, stones go all over the place and no permanent new surface is produced."
"Road repairs - what road repairs? Main roads and side roads are in a hopeless condition - occasionally, the holes are patched up (again) but there haven't been any proper road repairs for ages. Grass cutting in Corrie Fields is pretty erratic!"
"The grass on the fields running between Galley Hill and Warner's End Hill is not cut enough and is often too long for children to play properly or for dog owners to walk & clear up dog mess properly."
"Inconsiderate parking is a problem when it blocks dropped kerbs and when vehicles are parked right up to a junction which obstructs the view of drivers and pedestrians. A specific example of this is the junction of Risedale Hill / Road and the bottom of Great Elms / Ash Grove"
"The condition of some of the roads is very poor and it takes a considerable time for repairs to be completed"
"Parks - Northridge Park could do with a cycle/skate track round the perimeter and through the centre of the park, one side for skaters/bikes and the other side for walkers similar to the one in gadebridge. This way people can use the park all year round when the grass is too wet. Picnic tables so parents and children can gather together for an afternoon or after school and have a play and something to eat "
"Road and pavement - Potholes on roads left for too long before being fixed. Sometimes a quick fix is done within a day or 2 but are bad again within a day or 2 "
"We have a few cars that park outside our house in Elstree Road and actually walk across Shenley Road to the flats opposite as they have very few parking places "
"Pay parking on a Sunday and Bank Holidays is wrong. It doesn't encourage anyone to use the area."
"Recycling centres?"
"Fed up with cars and vans being parked on the pavement outside my house. Cars, Large Vans being parked partly across my drive exit, from my garage making me having to organise other travel arrangements."
"Pavement and road outside our house in need of repair as a result of not being put right following maintenance work."
"Parking. The school, Galley Hill Infant and Junior school. Parents dropping their kids off at the school, use Hedgerow as a car park. They double park, park on the verges and damage the verges. They block in the cars of residents. I think this is very dangerous for the kids, who are pushed out of their cars and have to walk between cars and cross the road where other drivers are also rushing to drop off their kids. I would like to see a parking area for parents to drop off their children. Additionally, residents of Pudding Lane use Hedgerow as their car park and prevent residents of Hedgerow parking in their own allocated spaces. We have complained to them and DBC but so far we have not seen any resolution."

"New tarmac needed on the underpass going to Hammond Academy Primary School in Grovehill. The community centre needs more funding help for basics such as new curtain on main hall, better toilet facilities and toilet paper! etc."
"Repairs to lights at bus stops needed on St Agnells Lane and Washington Ave"
"Pavements are a hazard and X was put on some areas last year but never repaired"
"Parking on Wensleydale (Hammond)"
"Uneven pavement (Ribblesdale)"
"Pavements - Need repairs and to be kept clear for pedestrians"
"Parking - Cars blocking pavements and cycle lanes leaving mothers with prams and disabled unable to use pavements with ease"
"Pavements - Very many are uneven walkways that have not been repaired for years"
"Parking - Over pavements, members of the public cant get by"
"Roads and pavements - badly repaired due to potholes that have been reported over and over again and nothing gets done"
"Parking - I have a blue badge but parking generally is a problem causing community friction "
"Road Repairs - I will not be the first to be dissatisfied with the state of the roads and pavements "
"The parking in our road is dreadful and often people are inconsiderate"
"Refuse collection. Collectors regularly miss my recycling boxes for glass, plastics etc. even though they are left on my boundary. They also leave the black and green bins on the pavement which is narrow and causes an obstruction to pedestrians."
"Road repairs leave an awful lot to be desired - many roads in our area are a positive danger to all users. I appreciate that a number of roads are the responsibility of the county authorities but closer working between the two agencies should be a priority to ensure a coordinated approach to ensure that the public perception is one of action being taken and being seen to be taken"
"streets & pavement need repairing in most places in Adeyfield"
"Parking particularly bad around Everest way and surrounding roads. drivers parking on greens and makes eyesore in winter with churned up grass"
"roads very bad for pot holes in Adeyfield - Masons Rd,New Park Drive, "
"the 'grass' verges that have been churned up by drivers parking on them in the rain is just disgusting, we have asked so many time for ours to be turned into a parking area, believe me it is needed, our road is very narrow and with the traffic trying to avoid the potholes and nearly hitting our parked cars, it is not good! "
"The roads in Hemel and particularly Adeyfield are very bad, when they do come to fill in holes in the roads they always miss lots and the ones they do do are not done properly as they fall apart and need doing quite soon again"
"Refuse collection should be every week, not twice weekly"
"Roads need repairing. The potholes in some areas are terrible!"
"Recycling is non-existent in the Old Town, communal recycle bins should be provided"
"There are so many potholes and uneven pavements I have had to get new alloys for my car"

"Absolute appalling response from Andrew Williams & Ron Tindall relating to the inactivity of Herts County council over the road surface at the junction of great road and Queensway. Why should they spend their locality budget on resurfacing the footpath when it was OK. I would rather they spent the money on the road. They are our elected officials, why do they not do what we ask for?"
"Re parking. My road is now congested with parked cars because DBC agreed a plan to build houses where there was not enough off street parking. They had the choice to force the developer to add more but chose not to. Thanks a bunch."
"Roads in general are in a poor state our Close is desperately in need of resurfacing to make it safe"
"Roads are in an awful state, as are the pavements."
"Too much on-street and pavement parking"
"Refuge collection never fully empty bins and never leave where found. Dropped litter from recycle bins never picked up just left in roads"
"Recycling centres: The hours of the recycling centre during winter means it is only open to people with -office hour' jobs at a weekend. If people are away at a weekend then rubbish/non-kerbside recycling mounts up. The kerbside recycling does not take cartons or foil. The recycling centre has inadequate capacity for recycling and when full, the staff direct residents to use ordinary skips instead of taking it home for later recycling."
"Road repairs: Not only are large sections unrepaired, e.g. Leighton Buzzard road, junction Queensway/Great Road or Queensway/Redbourn Road roundabout; to add insult to injury parts of the road that do not appear to need repair get fully dug up and resurfaced, e.g. Maylands Avenue. Or, roads that need repair get a surface topping of chips stuck to them that come off within a couple of months whilst leaving the holes and ridges to be just as rough to all vehicles."
"If rubbish around bins, the bags are left. Also recycling bins are not emptied regularly. Parking is awful around our flats."
"Grass left too long between cutting. Not only does it look untidy and neglected, as a responsible dog owner, it is very difficult to pick up my dog's poo in very long grass. This leaves a hazard for others; especially children."
"The state of the streets is a disgrace with all the many pot holes."
"Drain - In the road outside 25 Great Road, this has been blocked for years. Your contractors look and drive on"
"Parking is a complete nightmare in Howards Drive, my neighbour alone has 3 cars and a caravanette as well as his son's/daughters cars and jeeps"
"Car parking up Felden lane up to the bend"
"Pot holes not being repaired"
"Parking on footpaths so people with pushchairs/prams cannot pass without walking into the road. Some yellow lines might help i.e. on one side of the road where there are driveways to houses."
"Pot hole repairs non-existent. Pot holes have been reported to HCC on website - nothing done. Now unable to report anything on the HCC website. Some unnecessary work done in Turners Hill at the request of a "councillor" who obviously has an agenda. The work that needs doing in Windmill Road near to and at the junction of Lower Yott is ignored. The road in White Hart Drive was resurfaced 2 years ago and has holes along its length. There are enough council vehicles travelling these roads each week to report the problems."
"Refuse collections per se are OK. It is the rubbish that is dropped by the collectors when emptying the bins. Also they leave the wheelie bins in the middle of the footpath and have on occasions dropped the recycling boxes on flower beds."
"Trees opposite my house are huge and there are too many of them in a small area"

"A huge amount of money must have been spent on the cycle way (which very few people use) whilst the road beside it is in a dreadful state"

"Road Repairs - I rang Herts CC regarding junctions (Queensway/Great Road, Ellingham Road/Great Road in March - nothing happened"

"Street Lighting - I rang Herts CC about street lights which had been on 24 hours a day in Hobletts Road. They give a long ref no but do nothing about it"

"The speed humps on St. Agnells Lane leading to Cupid Green Roundabout have needed attention since they were first installed and complaints made to no avail. Furthermore, they are fast becoming a noise and vibration nuisance since some motorist, from early morning and throughout the night, seem to view them as a challenging obstacle race course to fly and thunder over. So how much they now reduce speed is questionable."

"Pot holes"

"Road are not repaired efficiently, most roads are full of lumps and bumps, very dangerous to drive on and not good for my car "

"Trying to park on our street is very difficult at times due to the lack of parking"

"too many unrepaired pot holes damaging car wheels and tyres"

"Car parking is a significant problem with large vans particularly parking on the footpaths or restricting the width of the roadway making deliveries and emergency access difficult. It is becoming increasingly apparent that cars / vans are parking on the grass verges which are damaged in wet/muddy weather."

"The environment here is green, leafy, and beautiful. The Rive Gade is a chalky gem. I would wish to see this continue to be enhanced by continuing with rubbish removal."

"Road has been in poor state for number of years."

"I cycle to work on the roads between Adeyfield and Grovehill. Apart from the little section of Leverstock Green Road in Adeyfield which has been recently resurfaced I have to dodge pot holes and uneven surfaces forcing me to pull out further into vehicle traffic. Also, the road I live on, Ranelagh Road, is in a terrible state of repair. I have witness my toddler fall into the cracks which stretch the width of the road and seen on the couple of occasions my elderly neighbours trip in these cracks. Most of the foot traffic up and down the road use the street because the pavement is uneven, too."

"The parking in my street, Boleyn Close, could be much better as at the moment because of the lack of parking facilities the cars park partly on the pavement or on the green. Being disabled it makes for a problem negotiating the pavement "

"Household collection 2 weekly grey bin leads to maggots in the summer.
We are strongly opposed to the plans to stop green bin collection over the winter
People parking for the station in Station Rd near St Johns church is a big problem.
The state of the roads and the routine maintenance of street furniture especially street lights and crossings are very poor.
We don't agree with the turning off of street lights especially near the station e.g. fishery lane."

"Poor parking by neighbours who only consider themselves. Potholes in road and poorly maintained speed humps."

"Roads have deteriorated, particularly around traffic calming bumps."

"There are always too many cars for the population of people in the area, especially at night, when residents and particularly visitors find a space to park very difficult. Cars have been deliberately scratched/vulgar words written in condensation/dirt etc. when they are parked in what someone erroneously believes to be their space but are quite legally parked on a public road. Cars block paths in Polehanger Lane (on corner too) for wheelchair users, pedestrians and pushchairs forcing pedestrians to use the road. Vehicles compound the danger by turning into side roads too quickly expecting the way to be clear. Although green space is essential perhaps we need to sacrifice a small

portion of it for the sake of human safety so that cars can be parked in a more satisfactory way."
"Refuse collection is very hit and miss, often items are completely not collected. Area is left in a mess after a collection. Residential parking is not managed on the Shrubbery and needs considerable improvement. Disappointed that the state of the road damage has to get to a state when it is dangerous before repairs will be made."
"Promises that our local roundabout will be re-sited happen every 6 months, but nothing has happened yet."
"There will always be cars, and rather than dissuade people from driving, it would be better to accept that they do and provide as much reasonable parking as possible. Secret cameras, charges for being 10 mins late are just treating out of town users "
"Parking is a complete nightmare around our area."
"Repairs to potholes/road repairs in general don't seem to be carried out very quickly. Emphasis appears to be on a local cycle route. Parking at the junction with Howards Drive/Fennycroft Road is atrocious. New house owners have multiple cars for 2 houses and take over the parking, even parking right on the road junction which is very dangerous. We need for double yellow lines to be put down to keep the junction clear at all times."
"Parking is terrible especially when parents are dropping and collecting children from JFK school the grass verges need taking out as they are churned up from cars parking on them "
"I think having wheelie bins on the pavement is a disgrace"
"The parking of sign written company vehicles should be banned from residential areas"
"Parking is a big issue as there isn't enough parking spaces."
"Roads are some of the worst in Herts!"
"Aubreys Road is in need of proper resurfacing. I have concerns over the parking on Long Chaulden as cars drive too fast along the stretch where the road bends and pulling out from Aubreys or Lucks Hill is an accident waiting to happen, especially on the brow of the hill by the Adventure Playground, as there is nothing to slow the traffic down."
"Potholes seem to be left for ages before they are repaired."
"Parking on pavements"
"Potholes reported but not repaired"
"Took over 1 year to get lights repaired in subway under Leighton Buzzard Road to Gadebridge park"
"Road repairs have got better in recent years but still seem to take too long to repair"
"There isn't enough free parking for the town centre it is all being used to profiteer hence numbers of shoppers in the town centre are declining and more and more units are closing"
"The parking in spring lane is a joke and Dacorum Council cannot be bothered about it."
"Need of investment to improve visual state and also attracting more affluent individuals to the area"
"Roads and pavements constantly need repair. Pavements need completely resurfacing or slabs re-laying in many streets"
", There should be a code of conduct for parking in residential roads - Middle Hill is extremely bad with people parking all over the place - quite often emergency vehicles cannot get down"
"Roads in some areas are dreadful, I don't see the logic in spending all the money on tarmac for the paths in Chaldean when the roads which are used much more are in such a dreadful state"

"Council need to remove disabled parking on yellow lines and bridge street car park access road. Make drivers use allocate spaces in car parks."
"Roads need pot holes filled. Northridge Way is very bad. Addition of anti-skid surfacing on roads destroys the road surface. It should be phased out and those areas replaced with harder wearing surface with more grip."
"The number of vehicles parked on the in the road. Spring Lane is not that wide consider paving area at Galley Hill end (adjacent to cricket pitch)"
"The weeds under the trees do not get cut down now."
"Parking -Hemel Football Club supporters in Vauxhall Road and others nearby"
"Main roads are in poor condition e.g. Gadebridge Road and Waterhouse Street"
"Parking very haphazard with too many cars parking on pavements so blocking way for pedestrians"
"Recycling - There is NONE where we live"
"Roads/pavements - A disgrace in Tedder Road, Everest Way, Hilary Road, Tensing Road and Montgomery Avenue"
"Pavement - tree roots are protruding through the pavements"
"Road/pavement repairs, many of the roads in the area in a dreadful state, i.e. potholes, pavements need repairs in lo0cal area, often dangerous for the elderly and general population"
"Top of Taverners, Great Hart and Chapel Street parking completely on pavements as well as outside my property, often no room for scooters, walking frames for elderly and buggies, dangerous for the blind"
"The dustmen drop things and don't pick them up - area is often badly littered after the bins have been emptied. People parking on the pavement when there are garages falling into disrepair and not being used at all. Parking on the corners of roads so you can't see round the cars when coming out of a side turning. Pavements cracked and uneven badly repaired (paving slabs replaced at random with tarmac!). Potholes in roads."
"Grass not being cut regularly - left to grow so long it goes to seed, then is shaved so short that the weeds spring back first. Shrubs and trees not being maintained correctly if at all, or being cut down and not replaced."
"Refuse collection - bin men drop litter - the area is always worse after they have been round emptying the bins. Parking - people parking on the pavements, yet garages are falling into disrepair and not being used at all. People parking on the corners of roads so that you can't see round them to pull out of side turnings safely. Pavements cracked and uneven, slabs replaced at random with tarmac. "
"What used to be Gadebridge Park and Ride is often full of Television Outside Broadcast vehicles and while I have no problem with this as it almost certainly brings in additional revenue for the council, it does restrict the number of parking spaces for local people."
"While Dacorum is reasonable food at refuse collection, there is room for improvement as far as recycled waste is concerned. It is much too confusing to work out what can or cannot go into each bin. Also, the collectors will discard rubbish and leave it on the path if they find it is not suitable."
"Can't park along our road Cuttsfield terrace. Cars park on paths and block the road. Have to walk into road with buggy and children to pass. Need more parking spaces. Could make more use of green space and change to bays."
"Cars parking on grass verges and green spaces EVEN if spaces free down Broadfield Road. Broadfield School and Windmill Children's' Centre responsible for congested parking during day down road. Kerbstones DANGEROUS, need urgent attention. Paving-stones also uneven in places."

"Poor residential parking on roads in Chaulden. Dangerous & inconvenient. Measurement rules on being able to create driveways & the cost does not help situation."
"Why is it that councils always seem to have an attitude about parking? Like it or not the car is a fact of life. We need to get around and go about our business. The charges for parking always goes up well above inflation - the worst example being the train station, where it is a factor for not getting the train. Many streets also don't have enough space for parking, meaning that the roads and paths are just full of parked cars. The potholes are out of control."
"Lack of parking. Cars always parked dangerously on Street corners, on zigzag of crossings, and on double yellow line both on the road and on the path. (Maybe people think double yellow lines do not apply if car is parked on the path. Send a traffic warden to Chaulden!!! He would earn a fortune"
"Parking on pavements and damage this causes. poor lighting and early turn off"
"potholes in road and paths in poor order"
"Appalling road maintenance and planning. High car park charges. "
"Roads - Repairs appear to be a quick fix repair not a long lasting action"
"to look more"
"Road surfaces have potholes and cracks."
"The pot holes are bad and come back every year in the winter"
"So much litter, no dog bins or waste bins along the dual carriageway. Vandalism on the bus stops is frequent and takes more than one call to get it cleared up. "
"Potholes terrible Broadfield rd and on speed bumps windmill rd"
"Too Noisy, too many cars."
"once again there are many potholes in Gadebridge Road"
"lack of road repairs, and lack of response from ringway to resolve issues"
"Parking expensive esp. if working in town all day on min wage like my daughter, road repairs rubbish, situation in Apsley and around Red Lion Lane ridiculous. bin collection not frequent enough Grey bin should be weekly- very unhappy about new system to be introduced in Nov- been kept very quiet due to absolutely predictable public backlash- its a terrible idea- who thinks up these things???, centres too many stroppy unhelpful staff rummaging in your bags checking."
"Road repairs are pretty poor - the potholes on high street green are atrocious. also, we've heard no more about the sinkhole (sadly I was unable to make it to the General Meeting earlier this month)"
"Since the Sinkhole in Oatridge Gardens, the end of Masons Road is dreadful for parking, and has certainly impacted on those living in Masons Road. Sometimes residents can't get their own cars parked outside their house due to residents of Oatridge parking there, and there have been people even park over our driveways preventing them from manoeuvring out. Also there have been some near misses as having vans block the sight for people reversing of their driveways. It is a bus route and the buses at times must struggle to get up the road, and certainly I often wonder how this would affect an ambulance. It is a nightmare! Surely the residents of Oatridge could park in the car park at the end of Wood Lane End or could park at the end of Newford Close instead, where there aren't so many houses."
"There are so many potholes which aren't fixed within timescales. I personally had to have new shock absorbers to my car following gong down a deep pothole and them breaking outright! The council have rejected paying. Disgusting that I incurred nearly £200 through no fault of my own."
"holes in roads - Westerdale, lots of weeds in garage areas and paths - Wharfedale garages, "

"Roads are not swept, Council owned garages in disrepair with garage doors, etc. looking unsightly with peeling paint and weeds. Road islands and grass verges not mown frequently so weeds flourish and spread their seeds, Ragwort growing on roadsides and verges., The Defra Code of Practice on How to Prevent the Spread of Ragwort says The Act empowers the Secretary of State for Environment, Food and Rural Affairs to serve notice requiring an occupier (Dacorum Borough Council) of land on which Common Ragwort (or four other injurious weeds) is growing to take action to prevent it from spreading.
"

"The Dacorum roads are abysmal with large potholes where water/puddles hide the holes. Any repairs made or roads resurfaced quickly run to disrepair and the type of resurfacing always seems to be inferior to past years."

"Refuse collection is at a bare minimum and must not be reduced further! If it is, there will be rats and disease in the community! I hear from the newspaper that some recycling centres are being closed or having hours reduced to save money. This would be detrimental to the community as none of us want to live with stinks and rats around the home! I have also taken things in the past to the dump that should be disposed of safely e.g. paint and other pollutants, which I have saved and spent time and petrol taking them to the local tip and the staff have just thrown them in the normal containers, which would pollute our soil and rivers. I could have just disposed of this without concern about our environment, but made the effort to try to do the right thing. This I feel is often ignored and the staff at the local refuse tip do not appear to be concerned about this or recycling things that could easily be recycled. Is the council not worried about the amount of landfill or waste of resources? It appears not...."

"Road repairs - I have lived on Chaulden lane for nearly 20 years and it has become a dangerous place to live and is a rat run for traffic on a narrow road with massive potholes on the road (paved over in part last winter) and gullies on the edge of the road, with no drainage and in a state that will ruin the suspension of your car. Residents often have to move over off the road to let another car pass, risking damage to our cars. Our road needs some sort of traffic calming measures or a 20 mile an hour limit. However, this will be useless unless it is monitored and checked by police. Most other roads in Hemel seem to have speed bumps or other means to slow traffic. Chaulden lane needs slower traffic for our safety, however that is achieved. We don't have a pavement to give us a view of the road before residents emerge and people race along in vans at 50 or 60 MPH endangering our lives. I asked to put up a mirror opposite my drive and was denied this, in case it was confusing for the cars willing to kill me by not stopping! Is the Council and highways going to wait until someone is injured or killed?"

"There is no parking in my road, it is dangerous to get out of the drive as heavy vehicles and cars do not give way and speed over the speed limit. Something has to be done about this before someone is killed! "

"Unlicensed motorbikes also ride on the road, joy riding and cross over on the park/field area, riding up and down, both a small boy on a small, noisy motorbike, though less more recently. He seems to have been replaced by a larger boy on a larger unlicensed motorbike, crossing on the road and riding on the field where families play."

"Parking remains an issue at Spring Lane with commercial vehicles (large vans) constantly parked here overnight and weekends taking up room that could be utilised by resident's vehicles. The absence of effective verge parking means many vehicles are parked across the pavements creating serious hazards for pedestrians who have to walk past them in the road. An accident is inevitable sooner or later."

"Sections of road around Warners End are a disgrace. Notably the roundabout at the junction with Long Chaulden, The stretch of road along Long Chaulden between Parkwood Drive & Varney Road and the stretch of Northridge Way between Green End Road & Ashtree Way. "

"Parking in Station Road is a disgrace"

"Living in Grovehill for many years, we have seen the area going down, litter everywhere you walk, grass verges, communal greens just trimmed. No deep cleaning of bushes and sycamore trees that are shooting up everywhere. Also back alleys from house weeds. The men do the best job they can,

but cut backs have not helped"
"Recycling centre is a long way from our place"
"Parking - Too many cars"
"Streets - Need cleaning more often"
"Verges - Need cutting more often"
"This area is about 60 years old and is now showing its age. It is in need of some serious TLC. Side roads, cul de sacs and garage yards need some attention. These areas are particularly tatty!"
"The fortnightly refuse collection for grey bins will never be acceptable to me given the amount of hot weather we can get in summer. I have no trouble recycling, but even double-wrapping cannot prevent maggots in bins! Parking is a concern at Chaulden shops and when using the community centre, but I cannot see how this could be improved now that all the units behind the shops are let to businesses. Road repairs have been difficult for you this year, given the extreme weather, but some areas of Long Chaulden were left for a little too long and the long-running work on tarmacking pavements has devastated the entrance to Honeycross Road and many people have questioned whether it was necessary when side roads have been left to deteriorate to the point that a night drive could result in a wrecked tire."
"Terrible parking Station Road. Sometimes no room on path for a buggy or wheelchair. Difficult for buses and lorries to pass other traffic."
"Far too many potholes in the area, which take a long time to get fixed. Also when claiming for damage to cars, often claims get rejected despite claim being no fault of driver, and about the state of roads"
"The parking in Masons Road is terrible at present due to sinkhole issue."
"I think the new recycling centre should be modelled on the example of what can be achieved by other councils where items sent for recycling are sorted and useable items are put out for sale to the general public. I have written on this topic before but from the response so far I know it is not a popular one. Recycling should be exactly what it says - recycling - not breaking up and stuffing into landfill. I think the current rules enforced at recycling centres in Hertfordshire are the harshest I have seen in any part of the country and it makes me angry each time I visit a local centre to see so much perfectly useable furniture, tools, timber and household items get wasted - every time I visit. I always leave depressed. I now actually take my waste into London where I know I might be able to pick up something useable whilst I am there. My latest 'acquisition' is a wooden step ladder. I spoke to the owner and he was happy to find a new home for the item which he himself did not need. I have been using it for months now and I am proud that it is a recycled item as are indeed a number of my household items about the home. It is one thing to talk about saving the environment and quite another to be doing something about it. Apart from the above – I endorse everything the council does regarding waste disposal and recycling. In all a wonderful and efficient service, but what goes on in the recycling centres is terrible. Also I must say staff at centres elsewhere are polite but I would put up with rudeness – poor consideration towards clients and terseness for a proper service.
"There are insufficient off-road parking spaces in residential areas. Many garages within blocks are in disrepair and unusable (potentially too small for current vehicles). Significant potholes are being scheduled for 'later' repair. Drains are blocked, lit bollards are missing or not working, road signs are missing/damage//dirty or obscured by trees, street nameplates are missing/damaged/illegible/hidden by undergrowth."
"There are insufficient off-road parking spaces and negotiating the top of Thumpers is very dangerous. In Winter the road is becoming less and less negotiable as the ice/snow does not melt and makes the road too dangerous."
"Refuse collection - the workers are offhand, just abandon the bins instead of returning them to where they found them, sometimes spill rubbish in the street, and frequently block the road with the dust cart. On the day of the public workers strike they did not turn up, and no explanation or apology was

given to householders (an announcement on the council website is not giving information to householders and the announcement offered no apology) "
"The roads in several parts of Dacorum are in a very poor state of repair. My own road is OK but a number around the town are not "
"When the council workers cut the grass in Gadebridge in the spring they left grass all over the road on several occasions, a potential skid hazard and very unsightly "
Stupid over restrictive parking Stupid changes to the old town. Stupid changes to roads – e.g. Apsley Over development of Hemel Hempstead – We don't want or need more houses When development is approved – Think – more houses means more cars. If the roads cant take it. Don't allow development. Before you start on any road development – fix the real problems Durrants Hill. I hope whoever approved the single file traffic has been sacked. Of all the stupid ideas that have come out of the council that has to be the most stupid. Stop taking away the bus lay-bys. If a bus pulls over to let people on cars need to pass.
"Parking - For George Street residents has become more difficult especially when it is term time at the school"
"Very dissatisfied with high level of pot holes and uneven road surfaces in area, causing problems with suspension"
"The epidemic of pot holes! We have been waiting for months for repairs to potholes adjacent to my driveway at 112 Highfield Lane, and next door at 114, and the other side towards the Widmore Drive junction. The trees opposite my house are frequently dropping branches, and are so tall and large that the roots are breaking through the footpath."
"Garages - Looking very shabby, need a coat of paint"
"Roads - Need resurfacing, pot holes dangerous"
"Verges and Communal Greens - Not mown often enough and grass not cleared, greens end up looking like hayfields"
"Still the issue of potholes on the roads in Dacorum. Also shoddy road repairs that deteriorate as quickly as they are done. Replacement of paving slaps on pavements with inferior and tatty tarmac, making the whole area look 'cheap'."
"Parking - There is not enough visitor parking ever allocated on private estates. That means visitors use our spaces"
Facilities and activities
"Don't know of any sports/leisure activities within the community"
"Too many kids just hanging about! Far too noisy always shouting! Kicking balls into parked cars and on front gardens. Kids just drop their litter - I am fed up of picking it up myself! If you speak to them you get abuse."
"When I had my first child three years ago there were a few music/singing groups run by the local children's centre. Since having my second child there are no music groups as all have been cut in the local area."
"Teenagers hang around shops nothing constructive for them to do"
"Not anything for teenagers"
"Nothing for teenagers to do"
"We are never told what is available, and what we have seen is for a minority"

"There is nothing in highfield for the children and teenagers to do, apart from one run down park"
"There is nothing for teenagers to do that is cheap or free in Adeyfield. If there is it is not advertised around the area."
"There are very few activities for seniors"
"Parking is generally a problem around Hemel town"
"Refuse collection not regular or don't remove items cleanly"
"Teenagers hang around the streets/chops in the evenings as there is no where for them to go!"
"There seems to be no supervised activities for teenagers, they seem to meet in the fields and parks"
"I don't think that there is much available for under fives. The things that are available i.e. library song time are overcrowded and poorly arranged (often a very apologetic person singing a couple of nursery rhymes in an embarrassed way. Not inspiring."
"There are not many things we have in Bennett's end for younger children "
"Do not use most of these so cannot comment"
"Rubbish nothing for the above "
"No sports for older people known to me"
"There is definitely not enough organised activity for youngsters, especially teenagers who seem to roam around aimlessly looking bored."
"Little in the way of decent restaurants etc"
"I don't think there is anything available for teenagers that is easily affordable or free and as a result they hang around in the parks and create problems."
"Everyone is aware that the back of Grovehill shops needs a revamp"
"Not aware of any sports facilities in this area."
"The community centre, used to have fences around it, as they have fallen down over the years they were not replaced looks very tatty, as for activities there is nothing of interest"
"I do not live in Bennetts End but this is how I have been classified. I have never been to the community centre and do not know where it is?"
"There are not enough cost effective activities to do with children, times are hard and to pay £11 for a family swim is too much, as you can't stay all day when the outdoor pool area is closed. Why are there no cultural classes such as art for those in primary and lower high school?"
"What is there for older people to do besides volunteer their time?"
"Not much for teenagers that we can see."
"sports centre seems VERY expensive "
"There is no active community centre the hall is mainly rented out, there is very little for the Teenagers to do in the area"
"Teenagers need more places to go. Parks are disappointing. "
"I am not aware of any activities for older people and teenagers in Adeyfield. If they go on, they are not advertised in the community."

"no nice facilities for children as there are some of it but the teenager use them for smoking and drinking "
"Never seen anything advertised for this area"
"I recently joined U3A and find this great. I do not use LA provided facilities so have put "don't know" except for older people where comment applies to U3A."
"Activities for all ages - not much to do after the adventure playground - NO BUSES to any of our local sports or social amenities at the sports centre or Jarman Park"
"Parks - Not enough things to do, no paths to playground or through park or perimeter for jogging, cycling, roller skating so can use in all weather"
"Teenage activities - Lack of things to do in Gadebridge/W.End - Lack of public transport to get to the towns amenities like the sports centre/Jarman Park/Snow Centre/XC Centre and Youth Connexions"
"Parks - Children's play area need redevelopment Hemel needs a big park - splash park as a local point for town "
"Hemel recycling centre. Took 20 bags of hard-core (renovating patio) and was turned away and had to return home unload bags and then return to centre with 5 bags ONLY. Then spent the rest of the day travelling to other refuse sites to deposit rubble. This not only caused extra fuel/energy in the environment, but was more time. This could have been avoided if we had paid a charge on the extra bags at the site! - Now I understand why people fly tip their waste. "
"Box Lane road surface is in a bad state, especially around mini roundabouts, and mainly caused by HGVs"
"Activities for all age groups are poor and no comparison to other areas"
"Leisure facilities - No replacement for the Pavilion although originally it was going to be replaced"
"Parks - We have insufficient parks and open spaces in the bottom end of Bennetts End "
"We live in a flat and some local teens use the green outside to play football even though there is a park behind our building"
"Playgrounds need updating with further play equipment - especially Reith fields and Briery way. High St Green"
"The local park is out dated & a place I avoid taking my young children (2 x under 5). The equipment in the play area needs updating, and the park only attracts teenagers who have nothing better to do. I've witnessed various displays of bullying between the children (reported to the schools) & I don't want my children being around negative behaviour"
"Play park needed for children, nothing in Highfield?"
"Grass not being cut"
"The pathway from St. Agnells Lane, along side Astley Cooper School, leading into Cupid Green Playing Fields and car-park is poorly maintained and regularly defined by litter – including broken glass."
"Not much of a variety of activities"
"There doesn't seem to be any activities taking place for these age ranges that I am aware of."
"The parks and open spaces are good, but I feel that there could be more activities for young teenagers. The Community Centre does a lot for problem teenagers, but I would like to see more youth club activities based around the Woodhall Farm Area."
"I like being able to walk to a play park for toddlers but I find myself driving 2 or more miles out of Adeyfield to locate a play park that is clean in working order and fresh looking with engaging climbing frames and activities for 28 month old. I would be nice if the little park by Queen's Square was up dated and cleaned up and not be used as a dog toilet or a hang out for anti-social teens and adults. It

would be nice to see the tennis courts resurfaced and fit for use. "
"There is nothing for teenagers or young children "
"Likewise impossible to get to Watford hospital. Considering our town is being enlarged on a regular basis.....and we still have no main hospital? It is a disaster waiting to happen."
"One bug bear I have is the fact that the breast screening facilities are situated at Jarmens park. I do not drive as do not a lot of older ladies. How am I mean to get there? Its way too far to walk, and awkward by bus. When the town was first built the town centre was the 'hub' and all the housing areas were placed around it for easy access. Why is the breast screening facilities placed in the town so it would be much easier to get to? I have now missed the past two appointments for this, as I just cannot get there. Now it is too late and I have to go to St Albans. Please reconsider."
"Sport/Leisure - There seem to be a distinct lack in Adeyfield"
"I think there needs to be more for teenagers and what there is seems to be closing down."
"Grass not being cut so when it is pile of grass cuttings left. Youth centre underused and let out for older groups"
"Young Children - No apparent youth clubs/social clubs for them to attend"
"can look bit more"
"There are not many activities for young people in Adeyfield. The playground needs updating so it is like the one on Leverstock Green Road."
"There aren't any facilities, residents association was stopped because not enough council tenants were on it "
"There are no facilities for the disabled, no clubs in the area during the day time."
"Why on EARTH start to refurb the skate park and close it the week the school hold starts??? What idiot okayed that!!!!??? My son attends gym space 2 at sports centre- could def. be more sessions held- nothing for them to do except hang round town."
"There is no community centre in Felden/Bourne End"
"Children - Playing facilities, most of the parks have outdated children's play things"
"Sports and Leisure - Facilities are expensive and nothing for young kids in the area"
"I would like Chaulden Community Centre to run a better range of adult education courses, particularly in arts and crafts, although the amount of parking space they have is severely limited in comparison to Warners End."
"We do not have an indoor sports facility in Grovehill."
"I am retired and a full-time carer and as such get little opportunity to access the activities and facilities in the area. This includes transport options being very difficult. There are not any allotments in Highfield. There are allotments around, however, a number of them are not being worked properly. I understand that there are long waiting list for allotments - throw off those who are not working them because they spoil it for other allotment holders and offer them to new tenants until you find people who are able to work them properly."
"Recycle centre on the industrial estate. Far too small for a town this size. The one in Harpenden is fantastic."
"The park at Chaulden meadow has hardly any equipment for young children. please add a slide, roundabout and seesaw"
"Activities for the elderly - I am not aware of such activities and as fairly new to the neighbourhood, I do not know how to find out"

"Consultation said to focus on this specific area and there isn't much as far as I know here- we go outside of this area and this is the same for all topics"

"Little or no facilities for teens and young adults. Promised replacement of Pavilion still awaited! This was a highly successful venue for all ages and should not have been scrapped, especially as promised replacement never materialised. The Jarmans Park facilities are a disgrace. Most of it now closed and the building and surrounding area is so shoddy."

"Parks and open spaces - There are no parks near me"

Litter, fly tipping and graffiti

"Numerous amounts of dog fouling"

"The grass cutting is very poor and only half a job done with no care given to the overall standard and appearance of the verges and gardens, this brings the area down and is unacceptable."

"Coronation Fields play park always has a lot of litter including broken glass - not good for our young children"

"Litter is a huge problem, Queensway and Allandale are particularly affected. People walk up from town and whatever they are drinking or eating from goes on the path, grass or someone's hedge or garden. They even drop litter right beside a litter bin! If a child fell over they could cut themselves badly on some of the glass bottles and metal drink cans. McDonalds and other food waste encourage vermin!"

"There seems to be a lot of graffiti tagging area Allandale"

"Litter - a small amount of fly tipping is a problem"

"streets should be kept cleaner"

"Litter the biggest problems are people dropping food wrappings, etc. and stuff blowing out of recycling bins"

"The pavements in many areas are dangerously uneven and there is a lot of litter"

"It has been brought to my attention that there has been a major increase in the amount of fly tipping and graffiti in my local area often right behind my house in Juno road garages. Many of the local residents including me, have the view that it is due to the council that this ever occurring fly tipping incident has been allowed to occur due to the degenerative state of the garages and the fact that the culprit is never being prosecuted for his/her actions has allowed many people to believe that they can get away with these repulsive crimes. The most resent incident of fly tipping was last Monday when there mass amounts of tyres which appeared in the garages, or 2 weeks ago there were over 20 rubbish bags filled with house hold waste laying around once again in the Juno road garages, this apposed great threat to humans and animals."

"When you do report it to the council they always make excuses about sorry that's not my department and do nothing about it"

"Not an easy one to solve however more bins in open places which are covered may help."

"There is always litter around Adeyfield Road junction with Longlands. It is also down Springfield Road. There are not enough bins and those that are there are not emptied enough. "

"Pathway or stairs from Hemel hospital to high street not kept clean - broken bottles and no street light"

"I have a dog. So I am always out walking - and the amount of litter, broken pavement slabs, untidy grass verges, It's quite shameful - Hemel used to be a pretty town but now as soon as you take the turn off the motorway; its just instantly becomes shabby and messy. And as for the bloody ugly claw thingy, that is supposed to welcome visitors to Hemel - whoever chose that needs to go round the towns and apologise! I think we are quite lucky to have the amount of open spaces in Hemel compared to inner London etc. - however, even places like the water gardens are now so run down "

"In and on the planting at the west end of George ST"
"Young people often congregate under the walkway leading from Solway to Hildalgo Court and deface the walls and damage the electricity box"
"Because opposite where we live is a field and people walk there dogs and I also walk my dog and there is chicken bones and rubbish people throw out there gardens on the field"
"The path parallel to Gadebridge Road near the poet's area is not clean. A lot of litter and broken glass. Needs regular cleaning by council. "
"Street not swept although Shenley road is frequently."
"Nobody seems to pick any litter up!"
"Sometimes refuse collection doesn't always succeed."
"litter I have not seen street clean ever clean my area if you look at the bridge on the way to Jarmans park I have never seen any one ever clean it or cut the shrubs on the Tesco's side of the bridge I have been watching the area going down "
"Too much rubbish is left lying around, especially in the park after a warm weekend"
"Dog mess, some just don't bother who will clear it up, even by the shops now and nothing ever done."
"You only have to look around the area to see the graffiti, it stays there for years"
"There is often litter on the grass verges in Box Lane"
"Litter always scattered over the street."
"Outside grovehill shops people are irresponsible"
"Litter around the local shopping areas makes the place look dirty. Verges are overgrown and fly tipping in the local lane is disgraceful. Street cleaners just push the dirt out of the gutter into the middle of the road, they don't move it away."
"Not an area in which people seem to have much pride"
"I am not sure if the council can actually do anything, a number of residents of Grovehill seem to feel it is acceptable to just throw litter onto the ground. It is not just young people, I have seen adults throw their cigarette packets and beer bottles into hedges. It is a big problem"
"Constant problems with litter where ever I walk. I clear litter from near my house almost daily."
"It appears to be the younger or youths that throw their rubbish in the roads even if there is a bin close. Children should be taught from an early age that littering is degrading their home town."
"Litter around shops is not good, graffiti is left and never removed....."
"There are very low levels of weed spraying and litter collection in my area. "
"Fairly satisfied but there is usually some litter around, especially near the surgery - in Valley Green."
"Parks have lot of muck etc "
"Graffiti around the area, litter left along Long Chaulden from over filled household bins, or spilt on collection days not picked up."
"There is litter everywhere. I have seen excellent staff members of the council picking up litter as well as volunteers, so maybe this should be down to education? My son will be taking part in a litter pick at Hemel hospital as part of a Scouts activity, plus I remember taking part in litter picks at School."

<p>Grass verges and communal gardens look neglected around Hemel. Open parks do not have the grass cut often enough when the weather is favourable for growth, this does affect my children as they can't play football or cricket down the park when the grass is too long."</p>
<p>"general litter from MacDonald's in local area"</p>
<p>"Where our garages are people are always dumping unwanted items. In our park a group of youngsters have pulled up tarmac and spoil the area for the children."</p>
<p>"There is generally a lot of litter around the streets."</p>
<p>"Pavement - There's a lot litter and rubbish on the pavements"</p>
<p>"Grovehill always seems to be the last estate to be cleared and grass area are left to look overgrown"</p>
<p>"I walk my dog in Coronation Fields daily - I clean up after my dog and use the bins provided (thank you)...others do not. The litter, especially on Friday/Saturday/Sunday near the playground is disgusting, and there is often broken glass on the pathways, which is dangerous for dogs and children."</p>
<p>"The football pitches outside the front of our house become a litter ground over the weekend during the football season. This is a hazard for children & dogs. The council must know who hires the pitches and they should be charge a clearing up fee rather than my council tax being used to clear up after those who litter - they bring the drinks/snacks, so they should take the rubbish home! Dog litter bins - these are not emptied frequently enough and are often over flowing - this is a health hazard. The grass on the fields running between Galley Hill and Warner's End Hill is not cut enough."</p>
<p>"We live opposite a green which has well established trees and makes our lounge very dark in the summer when the trees are full of leaves. I cannot understand why the trees need to be way higher than the street lamps. Surely they should be maintained to a reasonable height. In fact, most of the trees on Woodhall Farm are too tall."</p>
<p>"More bins are needed in the area. Regardless of people being dirty."</p>
<p>"Back lanes, hedgerows and pavements are strewn with litter"</p>
<p>"Vandalism in Randall's Park"</p>
<p>"Litter - Town Centre is a disgrace, site opposite the hospital has litter that has been there for weeks also the alleyway beside the Turkish shop"</p>
<p>"Due to people dropping litter, fly tipping and rubbish everywhere you look, including drivers who drop McDonalds out of the car windows as they drive. Great Elms Road is a hot spot for this at weekends"</p>
<p>"Our communal bins are always full of big items, I have received a letter from the council to all tenants about it but I don't believe it is tenants, often vans pull up, dump stuff and leave"</p>
<p>"Tenants in other blocks leave lots of large rubbish on the grass area outside, it often looks really untidy"</p>
<p>"Streets, public land and parks are constantly littered and rarely appear to be cleaned up. This includes litter as well as animal waste."</p>
<p>"People leave their bins out on or next to the pavement & never put them away, it gives the impression of a dirty unkempt town, also the refuse collectors just throw the bins and collection boxes & baskets back on the pavement which prevents disabled people with wheelchairs & mothers with prams from walking along the path which was put there for them to use. The refuse collectors should put them back where they got them from which is usually on the driveway or personal path to the house."</p>
<p>"Not enough cleaning of litter, graffiti, etc."</p>
<p>"Nicky line and all entrances a constant fly tipping ground. Woodlands strewn with litter, household waste and rubbish!! Graffiti on garages. Heights shopping centre bins always overflowing with</p>

rubbish. Pennine way rugby club car park always covered in litter"
"The area outside me house is always littered, it is en route from the shops, so people feel free to dump their takeaway packaging, drink cans etc. Unless I pick them up they stay there for weeks"
"Litter in green spaces and highways all the time."
"Too much litter in streets and parks. Can't those on Community Service be set to tackle this issue?"
"I believe that while the residents must take some responsibility for keeping the are clean, the council could do more in the provision of more litter bins and the regular emptying of them particularly in the play areas on grove hill. I have a perception that other areas of the town may get a better service in this respect, and in street cleaning."
"The poor general maintenance of Cupid Green/Redbourn Road area of Grovehill as a whole with irregular landscaping and grass cutting adding to a dispiriting overall outlook. On windy days, too full recycling boxes, without lids, result in plastic containers blowing about."
"Fly-tipping is out-of-control."
"Public areas and roadsides should be mowed far more often than they are, it looks very scruffy around here. I am very embarrassed when friends/family come to visit"
"In some of the areas you could see litter which has not been cleaned for quite some time"
"Despite valiant attempts by volunteers and Dacorum Borough staff it still remains the case that street litter continues to be deposited particularly in the Shenley Road areas near the schools and shops."
"There is an element of old litter in some local areas. It can make the place untidy and unkempt. Fly tipping is often a problem in areas such as the garage blocks. At times, I have walked past a mattress left on a pavement. The council are good at being quick to move such objects. Without a doubt, it can lead to a desolate feeling in such a green space, and seems to encourage more rubbish and the sense that the place is unsafe. However, Woodhall Farm, is fairly quiet and a low crime area, yet its appearance can belie this."
"Litter thrown from cars, pedestrians, unsecured rubbish from commercial vehicles. Too much dogs' mess. People need to be made responsible for their actions rather than putting the long term burden on the council."
"Parks are well maintained. Grass verges need cutting more frequently. Lots of fly tipping on the country lane at the top of Fields End."
"Grass/hedges in Gadebridge are not cut regularly hence the areas look messy/unclean. There are huge nettles in the grass and blackberry bushes growing through hedges."
"The grass verges are churned up by cars driving on them they also drive on pavements when collecting children from JFK school "
"I can remember the last time a road sweeper came down my road (Spring Lane). Otherwise ok."
"After football matches the park is strewn with litter. There are a large number of children who live locally who throw litter on the ground. A bin would be very helpful."
"Fly tipping is a real problem next to the garage I rent."
"I have lived here for most of my 60 years. And there has a been a big change in people's pride in where they live. They seem to think it alright to just drop litter, cans and rubbish. So leads to unsightly areas. Maybe if they were cleaned more often, these lazy people would get used to the area being clean?"
"they is rubbish all over park"
"Streets and parks always have litter on them. The Valley playing field and wooded area often has bottles and cans that are dangerous."

"Too much litter along side roads and not enough litter bins"
"Behind Corals rubbish piled up and blocking pavement, has been there for weeks not cleaned up"
"Lots of litter all around - people leaving rubbish and bins outside their back gates all week long with impunity, and leaving rubbish outside their properties that doesn't get collected"
"Much litter around, and the situation gets worse on bin emptying day as the bin men drop items and don't pick them up. People leaving rubbish and bins outside their houses for prolonged periods with impunity"
"The streets are often littered. Gadebridge Park is not well managed, although the gardens are extremely well managed."
"Kids ALWAYS throwing drinks cans and fast-food containers everywhere, even BESIDE waste-bins! Fly-tipping of builders' materials from lock-ups in Adeyfield Garages opposite Springfield Road."
"Areas that are out of sight often have accumulated rubbish. The Field of Hope, near where we live, is used as a massive dog's toilet, with people driving there to take their dogs to the toilet and not clearing up."
"Poor management often long queues and at weekend turned away after queuing for 20 mins as new containers had not arrived"
"Litter not collected. Bins have all been removed from bus stops so no where to put litter!!! "
"The area known as The Dell, at the west end of Livingstone Walk, is a tip, a disgrace. Many years ago plans drawn up for the landscaping of this area but a few trees were cut down and some undergrowth cleared and that is all. The branches from recent (months ago) tree lopping has not been removed. The area is an eyesore and encourages rubbish - currently there is a M&S shopping trolley sitting there."
"The streets are frequently littered with paper after the Recycling lorries have been through but maybe this will change with the introduction of the new bins."
"You should organise more voluntary days for litter collection of hedgerows and open areas"
"Litter is never cleared from walkways. Having said that I wish people didn't litter there anyway!"
"need to look at more deeper"
"It litter picking is reasonable but it could be better especially in the park"
"Same van goes up Hartscroft and tips garden litter!!!"
"The pathway that leads up from Guinery Grove to Barnfield (Belswains Primary School); I have personally collected bags of litter between your 6 week cycles but excessive rubbish re-appears within days. The historic right of way path on the even side of Oliver Road running along back of paths is also a breeding ground for rubbish. Some changeable signage highlighting danger to wildlife secured at high level may get the ignorant public offenders to start thinking and using bin on Barnfield. The hedge running alongside path inside school but facing out to path has a fast growing weed growing up at head height across path."
"Too much litter more bins needed especially queens sq"
"There is loads of McDonalds rubbish in the area, the place is being used as a knocking shop, condoms and needles have been found. Fly tipping here occurs regularly"
"Too much litter around generally- Shouldn't be down to council to pick it up but it is and I don't like to see it"
"always fly tipping particularly side of wooded area at Howe Grove"
"Litter strewn streets and roads, especially the run on and off to the A41 by-pass. Rubbish bins overflowing and not collected frequently enough. Also litter around the local Stoneycroft shopping area."

"The area under the railway/road bridges and the tunnels under the by-pass to the canal and to Roughdown Avenue (in particular) are not cleared regularly."

"There is a lot of litter on "the dip" between Galley Hill and Warners End comprising debris left from mainly cricket and football matches. Last week a group of people had left the remains of their bbq, including the disposable bbq's and uncooked meat. Disgusting behaviour and should not be blamed on the Council when it is left by members of the public. I feel DBC maintenance staff do their utmost to keep our communal areas clean and tidy but cannot keep up with the amount of rubbish which is left behind by people who just walk away from it.

There are a lot of potholes all over Hemel."

"Any litter around my home is left to me to pick up. The verges attract wrappers, cans and the odd bottle dropped by passers by. It seems that less is done generally to maintain our pavements and roadside verges An occasional visit with a large strimmer is inadequate when mowing a large strip of grass with obstacles such as trees, telephone cable units and vehicles parked close to the edges. I also feel that nothing is done to prevent perennial weeds from forming a thick mat of vegetation on pavements. This used to be the responsibility of the council as we do not own those areas of land, but I'm guessing that it may have become a victim of cutbacks, to the detriment of the appearance of local streets, which look shabby and uncared for in high summer."

"I hate graffiti on road signs, tunnel walls etc. Makes a place look very downhill. Litter seems to be blown into paths under magic roundabout, looks uncared for and hence a bit scary."

"Generally there is a great deal of effort put in by Council employees for Green, Safe and Clean and tree maintenance has greatly improved. There are still a number of areas that are 'missed' Obviously the problem is caused by uncaring individuals - littering, fly-tipping, graffiti - however, as a Council we need to decide are we going to allow a few individuals to ruin the environment for everybody? We have had another problem with grass-cutting that has caused very long grass and long grass cuttings that have been detrimental to the amenity areas. Many pathways/rights of way are overgrown or need maintaining - it feels like out of sight out of mind."

"I regularly have to pick up litter on and around my home including clearing up AFTER the refuse collection. The grass again on communal areas was left too long and full of seeding dandelions - when the grass was cut it left rotting grass. The grass is strimmed on to the paths/parked cars rather than on to the grass areas. The garage blocks and pathways are not cleaned."

"There was a lot of litter in the woods and fields to the north of Galley Hill when I went walking there - but that was a few months ago"

"Litter in streets and on verges. Refuse bins overflowing. Dirty local shopping areas (Stoneycroft), litter, gum on pavements, and overflowing bins. No attempt to make it a pleasant place to shop."

Living

"Petty crime still seems to be a problem"

"Knife pulled on a shopkeeper at Bennetts Gate recently"

"we need a new civic centre for venues and shows"

"The general way of living in Highfield has changed for the worst over the last couple of months due to various youth groups moving into the area, this is further exacerbated by the citizens from the other side of Highfield coming over from their side and intimidating the local people who want to continue living their daily lives as normal with out feeling uncomfortable or under threat from these groups of vermin."

"Highfield it's self is a good area..but the council seem to have not bothered with it for a while so everywhere looks neglected"

"Crime is prevalent but there is no police presence in Hemel anymore making it open season for offenders."

"The parking in my area is dreadful and there is a large area of scruffy grass that could be turned into tenant parking!"

"Bother still trying to get a job for years with his disability."

"again, I don't know what impact the council can have on level of crime - apart from more police on the streets"

"I don't really know if Dacorum can have any impact for job prospects apart from trying to make Hemel a more attractive place for business to come. There are still so many empty units in the industrial estate, all the shops in Marlowe's seem to be either versions of poundland, charity shops or pawn brokers"

"Parking, and abuse from some drivers same place"

"The High st looks very nice, but will it attract people with no shops. Surely better to spend on supporting exciting and new shop keepers"

"My car was vandalised as the street lighting is shut off and youths create havoc on their way back from the town centre pubs & clubs."

"Parking is very difficult. My neighbours inform me that at one point it was considered to make more parking by covering the grass verge. It was not done due to one dissenting voice therefore my toddler and I struggle when leaving the car, we often get wet and its difficult bringing shopping in and managing an escape artist. as well. "

"No jobs for those of us who are a certain age that want part time work"

"The parking is ridiculous as my granddad is badly disabled and has no disabled bay and there is so many taxis"

"More 'Bobbies' on the beat or patrols would assist with crime prevention. A proper Police Station open 24/7 would be beneficial for such a large town "

"Road repairs are a disgrace. How dare you keep taking council tax and allowing the roads to get worse and worse.
"

"when can you really put you car in a rented garage when there is no street lighting to stop you garage from getting broken into"

"Lots of accidents with regard to the concrete steps. Filthy walls ceilings & surfaces broken"

"Had 2 incidents recently in the alley way behind our house not safe my daughter refuses to walk that way"

"As members of our local neighbourhood watch, we get alerts when crime gets committed in our area. I accept there are areas of Hemel Hempstead with higher crime rates but any crime is unsatisfactory."

"Not enough is done to address lack of parking. The street where we live is all 4 bedroom houses. At the weekends and evenings the road is clogged with cars, or they are parked on the pavements and grassed verges - more laybys could be cut out of the large grassed area to facilitate better parking. One neighbour has 7 cars outside their house at weekends, impossible!!"

"The back of the shops are a magnet for anti-social behaviour, I have observed people climbing on The Deport, Health Centre and Community Centre roofs. The police have been absolutely brilliant and have logged and responded to a number of reported incidents (kicking bins over, smoking drugs, throwing stones at the fire alarms of the shops, car windows broken, green bins taken and kicked to bits in the basketball court etc.)"

"As I get the Neighbourhood Watch emails I am aware of lots of petty crime locally. I also see evidence when I walk around, and neighbours tell me about their problems."

"I have lived in Hemel all my life, and I run a business in Hemel, I am so sick of the way the town has decayed, I am going to leave and live in Norfolk in around a year. I would like to stay but when you compare other towns to Hemel why would I stay?"

"I currently have someone selling drugs who has moved into my area and I am having to work with the police to resolve this."
"Not sure how the young people in this area will find jobs"
"There is a lack of variety of jobs e.g. scientific"
"There is so much going on which is illegal, especially in the Dales area. Benefit fraud, drugs, illegal immigrants etc. etc."
"Crime - There has been drug dealing in the flats"
"Crime - not a lot of involvement with the community"
"Lack of parking can be annoying. Trying to ferry the children from the car when you have to park down the road is frustrating as other drivers are not always considerate."
"Like many local residents I am retired. Volunteer opportunities are excellent and well advertised."
"Parking - Quinces Croft parking area is not big enough for the number of houses/cars. Sometimes we have no alternative but to park on the grass verge, especially if coming home after midnight when the street lights are off and I do not feel safe walking a long distance to my house."
"I have applied for several years to be rehoused in a retirement property at Warners End (Great Sturgess Road and William Crook) I have 55 points, but because I own my own property it would seem I'm being penalised. I have the support from my MP and Doctor's Surgery. I specifically want this area as all my friends reside in that part of Warner's and it's near the shops, doctors and general facilities I use. I have registered with the Council do you should have all my details on record."
"Living outside the centre and shops and due to age and health cars are critical for all journeys but parking is becoming increasingly impossible due largely to resident's only restrictions. Also station park is now full by mid morning and street parking no longer allowed, longer journeys therefore have to be taken by car rather than rail or bus .Road repairs and white safety markings have disappeared e.g. Box Lane Boxmoor. Roads seem to be falling apart."
"Increase in car crime and thefts from gardens due to no street lighting after 12. Perceived to be waste of time reporting so few people report. I have had my spare wheel stolen from under my car twice. Also not safe to walk around in pitch back. My husband works nights at Maylands and has to use a torch to get home!!"
"Job prospects are few and far between, there appears to be a number of people claiming benefits and are not encouraged to find work outside Hemel "
"My area has had four burglaries in the last two years. Seldom see police around."
"Car crime constant regular occurrence in neighbourhood and never dealt with sufficiently. No local jobs for working mums"
"Job Prospects: In order to be able to afford to live in a small 2 roomed house I have a round trip of 80 miles to work. My wife tried for months to get a job in Hemel and now commutes to London. She does not use Hemel station because it is actually far cheaper to drive to a tube station each day, pay to park there and pay for the tube line."
"The garages by my house (1 to 20? Howards Drive are constantly being used as a rendezvous for drug suppliers to meet their contacts) I never see a PCSO or police rep in this area"
"There are not enough part time production type jobs on offer"
"Parking outside the church is horrendous and dangerous"
"On Woodhull Farm there are a large number of flats which means a high turnover of inhabitants. The affect of the high rate of turnover of inhabitants can make the place feel a little transitory at times. If there is some way to bring back the sense of community it would be wonderful. Although, I must point out that my neighbours are good ones!"

"selfish townhouse residents who have their own parking place for 2 or more cars but insist on parking in the public parking area causing people to park on grass verge whilst their parking area is stood empty."
"Jobs are quite short in this area, despite excellent transport links for companies. Perhaps more incentives are needed to come to Dacorum and employ local people"
"not much prospect for youngsters to get a job so they turn to crime"
"Too few police about to patrol the streets/roads (in my opinion)"
"Car damage at night--flat tyres, ripped-off windscreen wipers,etc etc. A need for CCTV cameras in certain areas near school, because these property crimes are often repeated and no-one caught. Some neighbours not taking their tenancy conditions that seriously--noise mainly--rubbish in gardens not disposed of--wheelie bins on pavement all week--laxity in keeping gardens tidy."
"Lack of full time jobs in Hemel area. False reporting about number of people employed. Not full time!! Part time in most cases"
"As an ex-council estate very few parking bays for terrace blocks. Selling off garage block of 40 or so garages to Housing Association has greatly reduced local parking. 6 HA tenants get 2 spaces each and yet restrictions on Minas Road cover much wider area."
"Yes money talks but to look bit more, yes? Mark with the public."
"Far too many cars crossing the paths without paying for dropped curbs - at least 30 in Ritcroft Street, Close, Drive, Tile Kiln Lane and Brickmakers lane... in some cases using pieces of wood to bridge the gap between road and pavement. Ritcroft has two very large holes in the road ... not repaired when they did Brickmakers?"
"This used to be a quiet area until very recently"
"lot of garage and car break ins"
"I was concerned to hear about the rise in vehicle crime, although I have seen a greater police presence locally and hope that this is now under control."
"We need more professional jobs in Hemel Hempstead to reduce the number of commuter professionals. Industrial Estate feels like it is becoming a large warehouse which rarely provides many jobs. A small business/start-up unit in Grovehill would be useful in providing jobs and supporting the Henry Wells Square shops. There is damage to public property everywhere that reduces ones confidence in the level of crime in Hemel Hempstead - graffiti, damage to signs, damaged street nameplates and lit bollards, fly-tipping and littering, dog fouling, vehicle damage. To increase confidence in the safety of Hemel Hempstead these things must be fixed quickly (hidden) and preferably the offenders prosecuted/rehabilitated."
"We still get young teenagers playing on garage roofs and on garden walls and vandalising guttering and weatherboards, vehicular damage and littering."
"Property and Vehicles - On several occasions residents in George Street have had their vehicles damaged"
"Streets - George Street has not been cleaned for several years "
"Job prospects - There aren't any relevant to me but its niche"

Appendix B

Q.6 Is there anything else you would like to tell us about living in your area?

Comments
"Please look at Q4.
"Off road motor bikes using pavements very dangerous"
"Off road motor bikes using pavements very dangerous"
"I love my road (Christchurch Road) but the huge pine trees there give me a problem - you cannot park under them for fear of loads of bird's mess and the pine needles block my guttering."
"The up keep of the area has not been maintained as per previous years and no action taken against noisy neighbours or people who do drop litter/use front gardens as dumping grounds. I would like to see a return to community neighbourhoods with respect and discipline given to all, the council must take the lead. "
"I think more residents would like to know what is available for them in their area in the way of community activities. Where I live is on the edge of Highfield so do not get up into Bellgate very often to see the Notice Board. In fact some people regard this area as not in Highfield at all, it has been called St. Pauls."
"Please sort out the parking issue - this causes lots of upset between residents. Please sort out the kids hanging about. And for certain council tenants to be considerate to their neighbours, especially ones with kids and have an open door/drop in house to all and sundry when living next door to elderly folk - it's not fair on them. Every time it's a sunny day - the BBQ has to come out with all sorts of riff raff attending all hours! - Not fair on people trying to get their washing out! Need to be more considerate to others. Sorry to rant! Just so annoying & nothing ever gets done!"
"We really enjoy living in Hemel Hempstead and have always felt safe here. Our street is usually free of litter and has plenty of parking available. Our neighbours are friendly and have always welcomed us and made us feel part of the community, despite us not coming from Hemel originally and only moving here from London 7 years ago. Our children are very happy in their school, Lime Walk, and have made lots of friends. We are fortunate to be close to railway stations, the town centre and all the great resources in Jarman Park (XC centre, ice skating, cinema, restaurants and supermarkets, etc.)."
"I feel that I am well taken care of. Thanks You"
"NO"
"Insufficient parking facilities to meet currant usage"
"deliberate damage to property"
"Vehicles parking on pavements obstructing pedestrian flows. Spitting and chewing gum residue on pavements."
"Love the parks (Gadebridge), open spaces, sports centre and High Street. Miss the theatre. Find the Marlowes depressing (too many gaming, pawn, charity & closed shops)"
"People parking in our narrow road and leaving there cars for long periods but not entering any of the houses in the road when there is limited parking for residents and there is a car park at the bottom of the road"
"I feel the grass should be cut more regularly, the last few years the grass gets so long and looks very untidy before its cut."
"Neighbours in street knocking and begging."
"manage to clean footpath/sweep leaves/ car parked on felden lane where road bend"

"dogs barking and the owners not sorting them out, one barks they all bark in the area, lots of dog mess at the Randall's park playing fields even thou there is 3/4 dog bins and waste bins"
"Stop neglecting Highfield and start making it look like it used to be because if the council started looking after what they do then maybe it will kick start them from wanting to make their neighbourhood better."
"Many of the pavements are uneven in the Belmont Rd, Risedale , Athelstan Rd area as they have been dug up many times."
"People parking in our very limited parking area and getting the bus for London, or parking and visiting elsewhere"
"Night life has been only for certain age group. To involve families, could encourage one day in a week for shops at high street open or active till 10pm "
"More parking spaces and there is a pace of little grass we see no point in as the neighbours have too may vans around us."
"Litter that people drop when walking and from cars. Some thing to look at."
"Some people's front gardens are piled high with junk. Does the council have any powers to encourage a clear-up? Several examples in Hobletts Road and Adeyfield Gardens."
"I would love more cycle lanes in Adeyfield and throughout the whole of Hemel Hempstead to make it easier for people to cycle around the town instead of using their cars. I'd also like to see more litter collection in our parks as I have dogs and they eat people's rubbish. The grounds staff of Dacorum do a fantastic job in keeping the grass short in my local park and keeping paths cut in Turners Hill area behind the hospital as lots of us walk our dogs over there and it's beautiful. Well done Dacorum grounds maintenance they do a great job with few staff and a huge green area to cover."
"Only that with the impending development on LA3 will not be a positive build for my community - the infrastructure is in poor repair. My home backs on to the intended site and I feel let down by my council allowing the development of green belt land - And for that reason alone we are seriously considering moving out of the Dacorum area. We have one house being built in our street at the present time and the noise and dirt it has created is incredible - The thought of that multiplied this disruption for a housing estate is too much to bear. I seriously feel the local council are not considering the existing residents and their quality of life. I think some of the issue's above that do not effect me at the moment will become an issue with the new build when our quiet cul-de-sac becomes a thoroughfare."
"A few young people tend to congregate under the walkways and youths are often on the church roof."
"I like living in Hemel :)"
"You are doing most things right, but allowing the grass to reach knee height is unacceptable."
"I think I could write a book about things they are not right, but the councils has limited funds on what to spend the money, making it very difficult for all things to be sorted out, perhaps a change in government could help the situation who knows."
"It is a very pleasant area to live. I am a bit concerned about the size of some of the vehicles using Box Lane."
"People sounding horns on cars and vans early morning late at night"
"As we live on the open field we do has some issues with dog owners not taking responsibility picking up mess."
"A lot off the grass verges could be tarmac over to cut down on the rd parking "
"Nice area to live in, houses are sold very quickly which indicates how good the area is."

<p>"The end of Washington ave near Katrine square needs yellow lines where buses turn round as sometimes people park there and buses cannot turn without nearly hitting the signs or going on the circle which ruins the grass or hits the kerb. It is not fair on the bus drivers also a light by the roundabout in needed as car hit the roundabout and then flipped into the car park of eldrig turn and the residents were left with oil on the ground and broken bits "</p>
<p>"My responses are exclusively for the immediate area where I live. If I lived nearer Queens Square, my responses would give a lower score."</p>
<p>"Overall I consider it a good area to live. Some of the issues are caused sole by the lack of consideration and selfishness of other people who just don't think of their neighbours and there is nothing the council can do about that."</p>
<p>"I have contacted the local neighbourhood team on several occasions to do with vandalism to our vehicles and noise from motor & quad bikes being ridden across the green off Jupiter Drive. The bike problem hasn't been too bad of late, but the summer is only just starting. The vandalism to my car would have cost £300 for one door panel - which I couldn't afford, hence it is still scratched."</p>
<p>"Some of the drains have blocked during the winter and flooded Felden Lane and Featherbed Lane. Maybe regular clearing of the suspect drains would be a good idea?"</p>
<p>"The grass verges on the dual carriage become very unkempt and it's difficult to see on coming traffic"</p>
<p>"The above in Q5 all are caused by a single neighbour so although it is a problem, it is not the general behaviour in the area"</p>
<p>"In general I am happy to live in Grovehill as the positives outweigh the negatives. The area at the front of our property has a lovely green for our children to play on and some incredibly nice neighbours. There is a small minority that cause problems for all. "</p>
<p>"Youngsters smashing bus stops and road bollards (I assume they are young)"</p>
<p>"Living in Highfield is no problem, it is just the way it now looks shocking....."</p>
<p>"I have no further detrimental comments to make other than those already made under the headings of parking and road repairs.</p> <p>What I would like to say here is that I think the council do a wonderful job of maintaining the parks and open spaces in the area. Gadebridge Park is so well maintained and the flower beds are an absolute delight. The staff involved should be very proud of their efforts. I appreciate also the wildflower plantings that have come to fruition this year."</p>
<p>"Why did you choose to do the Bennetts End Consultation during the day? I work so you have made it impossible to attend. I believe that wider consultation also needs to be held with the community about the old church site. The land use should be changed to housing. Any building located there for public use does not have the appropriate parking available. There is already an issue on Fridays with parking at the shops and this would only be made worse with any community building in situ."</p>
<p>"The traffic lights at the bottom of Felden Lane are a source of pointless congestion in both Box Lane and London Road. They should be replaced by a mini-roundabout, which could comfortably deal with Felden Lane traffic, much more efficiently than the lights."</p>
<p>"Weekend early morning's drunk and noisy people in streets. Hemel is beginning to look like a high rise area with tons of people being crammed into as little space as humanly possible. The EU has space requirements for animals! But people can be herded onto small spaces with no open spaces. Instances of domestic violence have been shown to increase where there is no place to cool off... Garden sheds in the old days! "</p>
<p>"The general up keep of some of the gardens of some houses is quite poor, hedges untrimmed overgrown onto the pavement, rubbish in the gardens all bring down the appearance to visitors and residents"</p>
<p>"A particular group of youths who hang around the tunnel at Gadebridge Park, we know of a few people who have been chased by them on their way home late at night. Same bunch who attempted to mug a close relative, we think, as soon as our street lights were turned off!! "</p>

"We are concerned about the increase of house building in Hemel on brown field and green belt land and the affects this will have on amenities, traffic congestion and the local community."
"Speeding vehicles, lorries and noisy car radios on Bennetts End Rd"
"A problem for wheelchair users, child's buggy pushers, elderly or blind etc. cars being parked across dropped kerbs or dropped driveways, causing myself and others to have to walk in the road to find another dropped area to remount pavement."
"There is a lot of sirens, truck reversing alarms, and bird scarers coming from Gist and Cadagon Tate, this was investigated by DBC last summer and the problem improved but it has come back once spring returned this year and it has again been reported to DBC as it starts from very early in the morning (sometimes waking us up at 5am) until late into the evening."
"Confused regarding new street parking in High Street. The bay for 3 cars at the north end says 1 hour, no return for 1 hour but cars are there all day"
"Particular Issue - Town Centre Pubs and bars I live in The Square, Marlowe's, it's a dodgy, scruffy place to live in. I've lived here for 7 years"
"Some dog poo bins would be nice to maybe encourage owners to clean up after their dogs"
"I live on a green so are unable to park my car outside my house. At the top of our green there is parking bays which were obviously intended for our use. Now because people are being allowed to develop 3 storey houses in to flats we are unable to park anywhere near our home as these people are using these spaces."
"I am an active member of St Benedict's Church in Bennetts End with lay responsibilities so consider myself effectively a Bennetts End resident."
"I like where I live - you can't buy neighbours and a close knit community like the one we have in our road. It's just a noisy, disrespectful, litter dumping few who spoil it for everyone, and I find that very frustrating."
"Living in Quinces Croft facing the playing fields running from Galley Hill to Warner's End Hill is lovely but can be very unnerving when the street lights are off and you have to walk along the end of the field to get home in complete darkness. Leaving one light on at the corner of the close/field would make it Safer."
"Lack of buses- I can no longer use the gym as no buses to the sports centre which I enjoyed and found beneficial after my stroke. I can't get to the cinema as I have no car and no buses to Jarmans Park so I miss out on the senior cinema on a Wednesday. I am appalled by the poor bus service to the local sports and Leisure facilities - Please sort this out "
"Lack of public transport is diabolical it is the biggest issue to sort out. It is ludicrous to have local amenities such as the sports centre, xc, Jarman park, cinema etc and no public transport to get people there. If amenities are to be used and accessible to all then people should be able to get there easily by public transport. Not everyone drives and older people and teens need to be able to get there independently and easily. How can the elderly go swimming or to the gym if they cant get there. Northridge Way is all uphill and too much for some "
"Cattsdell sometimes has very fast motorists. Perhaps some speed bumps or a speed camera?"
"Nothing else, just the Parking and Potholes."
"The roads around the 'Dales' in Highfield are very very poorly signposted, I get stopped at least weekly for directions"
"When will we get a replacement for the pavilion which was well used for cultural events"
"The park on Coronation Fields is great for the children it is well used on school holidays and when we have nice weather, it is always full of children, well done to the Council for installing it"
"On the whole we love living where we do, there are a few issues with teens and our upstairs neighbours do not think about the noise they make, but other than that our block is clean (our cleaning lady is very good) "

"Refuse/recycling collections are first class and with over 40 years experience in the industry, I can comment with some degree of accuracy!

However, while street cleansing in our area is generally not a problem, weeds in the channels and back lines do need much more attention - a small gripe but a valid one I think!"

"Dog fouling in pathways between Leverstock green road and new park drive/masons rd. and Maylands."

"I live in a residential area but my neighbour runs a building business and keep vehicles and skips etch and inconveniencing every one else"

"The grass outside or our set of houses needs cutting more regularly and the weeds need removing from the ground more often."

"The licensing for the pubs is too late for a residential area. It has lowered the tone of the area and is now ruining the lovely new High Street on the Old Town with rubbish, noise and drunken people fighting. There are not enough rubbish bins considering the number of flats who use one bin. It either needs another one or more rubbish collections as it just attracts rats which I have just experienced. "

"Where is the accountability to the residents promised at Adeyfield in Action? Nobody has asked me if I agree to resurface a footpath before roads (Great Road). Nobody has asked me if I want queens square to be made car unfriendly. Nobody has asked me if I want a cycleway put in on a road that is too steep to cycle up for most people (Queensway). Nobody has asked me how I would like the locality budget spent. Nobody has asked me if I agree with spending £16m on town centre rejuvenation. Nobody has asked me if I agree with re-doing the old town (again). Unaccountable, irresponsible, waste of time. "

"The pavements along Windmill Road must be about the worst in Hemel. Potholed, cracked, patched - it makes the whole street look shabby, no matter how nice people keep their houses. Also a danger to the elderly and the partially sighted."

"Since new flats were built nearby it is now exceedingly difficult to park in our street. Randalls Park is a popular dog walking area and therefore dog mess is left by a few inconsiderate owners. It is also occasionally populated by groups of abusive teenagers."

"Just an observation: more and more as I walk in the area, I smell Cannabis. It is a smell I hate and would prefer not to encounter."

"Great Road - Blocked drain near number 25
Derelict bungalow near Ellen Close - Front hedge blocks pavement, pedestrians have to step into the road to pass "

"Yes - How about some decent shops at Rossgate. I would like to go to a baker or butcher or greengrocer. I don't need (on a weekly basis) a bed, my hair cut, or put my child in nursery (the youngest is 19). The costcutter always feels filthy and unwelcoming, the newsagent the same as does the pharmacy. The local takeaways have low or non existent hygiene ratings, so why would I get something to eat from there. I work in Adeyfield, thankfully, and enjoy spending my money in a lovely butchers and greengrocers. The Co-op is very clean, sells fresh baked rolls etc. and has a lot of food choices."

"Parking at the end of the school day can cause problems for residents, especially in resident only parking bays."

"It would be good if the pavements outside the shops were cleaned properly with a machine occasionally "

"My response to question Q5 is the wide difference between 'no big issue' and 'fairly big issue' so I will qualify it here. Periodically there are noisy neighbours and loud parties that go on into the early hours of morning 3 to 5 am. No one objects to people enjoying themselves but for this small minority there is always the excess - and in a close proximity residential community it is thoughtlessly selfish. There are also occasions when events taking place at the local Rugby Club or held in local playing fields/ recreational grounds are intrusively loud and a nuisance even during the day; and civic authorities giving permission for such events to take place on public land need to be aware of the possible noise nuisance. "

"I would really like to see a pub or wine bar somewhere near the Woodhall Sainsbury, there is

nowhere local for people to socialise. Overall we are very happy living around here, thank you for listening to us "
"I love living in my area and have lived in my street for 27 years. The only downside to the area is that there doesn't seem to be any neighbourly spirit any more. "
"The general upkeep of hedges is a particular problem They are very overgrown and in some cases dangerous."
"People in Hemel Hempstead are great to live alongside. They are not angels, including myself. On the whole, they are polite and law abiding. The council, police and local people, to my mind, have together created a pleasant town in which to live."
"I very much like living in Woodhall Farm, where I have lived with my husband for 38 years. We brought the children up here very happily and our daughter and family have settled on the estate too. It's a nice place for families and older people alike. We've had excellent neighbours all through our time here. What's not to like!"
"The one area I feel unsafe to go in the Adeyfield area is Queen Square shopping centre and park after most of the shops are closed. On the few occasions that I have needed to shop at the Coop in the evening I have felt intimidated by the groups of people hanging around that area. Overall, I avoid that shopping area after 3 pm."
"Unlicensed street trading of cars is a big problem in Dacorum generally and sometimes here."
"Many cars do not stick to the 30mph speed limit driving in/out of this part of the Boxted Road. A few motorbikes heading out to Potten End start accelerating from The Avenue at Field's End roundabout so are far in excess of the speed limit past Polehanger Lane and Field's End Lane junction (the latter which would benefit from being one way in only, because of the speeding and accidents at that junction over the years). Vehicles heading out to Potten End overtake on this stretch of road too which is dangerous for residents leaving their drive and said junction use (double white lines would help on this stretch of the Boxted Road). Why not keep the 30 mph speed limit between Potten End and this area as this would help reduce dangerous/inappropriate driving. Perhaps the length of the Boxted road should be 20mph as there are so many turnings, and a school, and high population of people living on/near it (more when the old school site is built on)."
"Bins on pavements as no other place in which to keep them"
"Through traffic using FENNYCROFT Rd. For most of the early morning & evening the road is a single track road with passing places due to parked cars. Earlier attempts at traffic calming failed & were removed .Polehanger Lane should be made a no through road. Each end of Howards Drive is a driving hazard due to parking too close to the corners "
"Parking needs to be sorted out and we would support consultation on parking restrictions such as double yellow lines. We have concerns over the proposals for the residential development on agricultural fields at the end of The Avenue and the impact this will have on us."
"We, as tenants, are asked to keep our properties/gardens clean and tidy. Why aren't Dacorum doing their bit?"
"My biggest issues are the parking of sign written company vehicles. These should be banned from residential areas. We can have large vans with advertisement parked outside for days at a time, particularly at weekends. I would suggest the first step would be to reduce the vehicle size limit in residential areas, or at least give it a try. The second step could be to ban them altogether."
"With the proposal of the new estate opposite the Adventure Playground in Chaulden I do have concerns over the traffic volume and road safety along Long Chaulden. The road is currently far too fast and the island put in outside the playground has done nothing to slow traffic down.
I understand the need for new housing but the traffic and lack of a proper hospital is a concern."
"we live overall in a nice part of Warners End apart from one neighbour who is hell bent on having garden parties in the summer months that start when we go to bed and go on until 3 or 4 in the morning then they sleep all day whilst we have to get up ad go to work"

"Parking in the road on Howards Drive, Fennycroft Road is getting ridiculous - people are being allowed to park on road bends and within metres of junctions. I very much hope we never need a fire engine or ambulance around this area otherwise I fear they won't get through sometimes"
"If the building of homes on the fields at the back of middle hill goes ahead - I am concerned for the wildlife which I have watched for 45 years and the older trees on the perimeter, could you make clear to people what you are doing to safeguard these"
"Would like to know why the street lights are not on between 25 and 79 (precinct). They were last winter on and until early 2014. It is now very dark in the precinct."
"Street Lighting should be extended at night to at least 1am before switching off"
"Area needs more beautification"
"Bottles and Tin thrown in my front garden"
"Bus transport, no 4 buses serving Highfield to train station poor. In bad state of repair only 20 minute service, there seems to be buses cut out more on this service, there was hours wait outside Debenhams because 2 buses taken out of service, sometimes the buses are very overcrowded. an inferior service compared to the number 2 but also the number 3"
"I have lived here for 33 years and the area is definitely not what it used to be. Grass cutting leaves a lot to be desired - grass left to grow until it has gone to seed then the ground is shaved by the contractors enabling weeds to gain more of a foothold. Shrubs and trees not pruned / maintained properly, or taken away with no reason and not replaced."
"I have lived in this area for over 30 years and it has definitely declined in that time"
"Generally speaking Gadebridge is a very pleasant area in which to live. THE TOWN CENTRE IS IN DIRE NEED OF A REVAMP. IT IS ALMOST EMBARRASSING TO TAKE VISITORS THERE."
"Community police wardens don't return calls at all or too late after incidents. Sanctions don't seem to affect repeat offenders much. Rats beginning to invade area due to peoples' laxity with compost bins, wheelie bins/rubbish needing to be removed from gardens..."
"Garage blocks look poor, no weeding or clearing done. Many doors have peeling paint. Not all blocks are enclosed so some are directly visible from properties. External appearance of some properties/blocks of flat have a negative impact on the environment for others. Impressed with the standard of local shopping environments, clean & well kept."
"Hemel seems to be in decline. The town centre is mainly empty units or pound shops. I think closing the market square and moving all the stalls to the Marlowes has had a negative impact. The A&E at the hospital has closed and Watford is a nightmare to get to and when we did need to go there, we left in the end without being seen. Both our children were born at Hemel Hospital, but the maternity unit has also closed. Having Hemel and Watford as a combined NHS trust has just meant that they are cutting away at Hemel and spending all the extra money on Watford. I will never ever go back there again. The Primary School review a few years ago was a fiasco, with Rossgate, an outstanding school, being closed for no reason other than politics. The facilities at Jarman Park have mostly all gone. We love the amount of green space in Hemel, so please don't build on it."
"Bad Parking. Especially around the Tudor Rose and shops area. Also Rugby Club. When ever there is an event there, people think it is their right to park wherever they wish including blocking the bottom of Pixies Hill. Making drivers turn around and drive back !!!!! Police or traffic warden should be on call on Sat/Sundays especially during Match Times."
"Regular localised dumping of rubbish at access to Nickey Line from Minas Road. Area of Nickey line at this point is particularly overgrown with brambles/nettle and tree samplings."
"I would like to see the reintroduction of seating particularly on the main paths to the shops. Many older people need somewhere to rest. Modern seats appear to be less likely to be vandalised. Many areas of Grovehill still display the original 45year old street signs - pale blue with white lettering."

These are so faded that they are frequently illegible now. My road, Crawley Drive, is so badly signed that I have had to walk to the end of the road to find my visitors who missed the turning as they couldn't read the signs. PLEASE rectify this."

"Too many buy to let properties, higher than national average, results in transient residents who do not care about the neighbourhood or community... like my neighbours! I regret that I bought my property in Hemel Hempstead and now can't move. How can you have such lovely areas around here, St Albans, Berkhamsted etc. and yet Hemel is such a mess?"

"I'm exceedingly concerned about the forthcoming development of the open farmland between Boxted Road and Chaulden Lane. This will be a catastrophic intrusion into beautiful open countryside, will overload the road system and absolutely reduce the quality of life in Warners End. In short we don't want it, no matter what central government say! Local residents are being ridden over roughshod by DBC regarding this issue. This alone is leading me to consider moving away from this area. But I guess myself and others of my age can be ignored with supposed impunity."

"drug dealing - people drunk at home and smoking to look at -drugs"

"I do feel something could be done about the recycling place by the water tower in Adeyfield (Bishops). It's about time someone did something about the amount of dust coming off the site and some mornings when you are over the field you can feel the dust in your eyes. I know lots of people are complaining about it but nothing seems to be done. It's a health hazard I am sure."

"We live in fairly unique part of the area and are not affected by things which may trouble others nearer the shops and public places We have very little problem with Cupid Green Playing fields but that does not mean there wouldn't be trouble in the future it depends on where groups decide to congregate"

"I am concerned as to what is going to happen to the land and buildings where Morrison's were due to build a supermarket and service station now that they have pulled out of the project, which I am pleased about."

"The visible presence of police in the area is low. With the frequent closing of the Square I know that some of the local shops do not feel truly compensated for the financial loss of trade."

"It appears that Dacorum does not have a dog warden any longer. Not happy that street lights go off at 12. All rubbish should be collected every week. Need residents association back in our area..... Leverstock Green does not consider our area to be part of their area. "

"At meeting there was no discussion on new refuse bin system looks good except for no green bins in winter people still garden in winter"

"Flooding problems still not been addressed, litter problem still not been addressed"

"Lack of dog waste bins along or near pulleys lane from laureate way to the schools"

"The Old Town has been terrible- and not enough done to encourage shoppers to it- esp. with DENs people hanging around park and locality."

"With the sinkhole, more cars are parking along the road and nearby streets. There is an issue with larger vehicles blocking footpaths and visibility splays because of this, and parking on the road causing visibility problems for drivers. I know the sinkhole needs to be remedied but the parking because of it is getting silly. "

"I very much hope my comments particularly related to the overcrowding parking in Masons Road are addressed promptly."

"Living near a large secondary school we frequently have problems with parents parking outside the house and over our driveway. Litter dropped by the pupils or tossed out of their cars, and from pupils buying crisps and ice-creams from an ice-cream vendor and then dropping their litter. "

"Chaulden Lane needs at least one pavement on the side of the residents and either traffic calming measures or lower speed limit (that is currently ignored). There are houses on one side and a park/amenity area for families on the other side, so cars should not be allowed to speed without due care and attention on Chaulden Lane; most of whom do not even live in this lane!"

"As in Q4. This is our issue about the area, I am sure if it was sorted, the areas would look a lot better."

"Too far from the sea"

"I feel very tense about living in Chaulden at the moment as we seem to be on the brink of a massive mini-town being built behind us. Apart from the short-term noise, mess and distress caused by the building, I feel that discarding its Green Belt status so completely makes me wish to leave Dacorum. I am not reassured by developments in the centre of town as I feel that we are on the brink of a major change to life in Chaulden that I do not want to be a part of."

"Re Q5:

Not really rowdy but occasionally large groups of young people go down Felden Lane very loudly and after 10pm. Suspect Felden Lodge Boys Brigade. Have had trouble in the past with very loud disco music from there at bank holiday weekends carrying down the lane enough to prevent sleep but has been better this year so far."

"There is constant noise coming from the BSI factory building in Maylands Avenue both day and night, which we have reported to council twice along with others, and noise still continues."

"I have applied to be a Street Champion once the scheme is hopefully rolled out to the Warner's End area.

Regards the end of this feedback form - I hope to see the day when questions about one's race will no longer feature in questionnaires and surveys. It is about time racism was fully stamped out. "

"The Council are taking significant effort in improving the quality of the environment, however, it continues to feel like pushing water up hill. Some things are improving slowly, however, some of the basic issues such as blocked drains, unmaintained garage blocks. Pathways, fly-tipping on streets and in parks, littering, graffiti are still very prevalent and taking too long to resolve.

It was wonderful to see full-time carer on the equal opportunities monitoring."

"Highfield is a very nice place to live. It is a small number of individuals/families that spoil it for everybody else."

"Town centre car park ticket machines are very annoying as they offer no change, will not take 5p coins, prices are an awkward amount and you have to guess in advance how long you will be there. They are often broken down. I much prefer the system used in Watford car parks even if they are more expensive

There is no local bus service that stops along the Leighton Buzzard road and now no direct bus link with the station as Route 3 no longer goes to the station."

"Where do the council get a mandate for their stupidity, as examples?

1. No body I have spoken to can understand the ridiculous traffic/parking/road policy.
2. Who wanted the changes to the old town? From what I have read, the residence did not, the people who use it did not
3. Why are the council not fighting the government regarding over development of Hemel Hempstead. It used to be a pleasant place to live with large patches of green. It used to be surrounded by green belt (the council seem to have forgotten what that means.
4. Why are the council ruining good roads (usually to increase congestion) when they should be spending MY money on improving traffic flow.

Rather than sent a leaflets through my door that try and tell me what the council is doing. Give me information why you come up with ridiculous ideas and give me (and the other residents) a chance to object."

"I frequently pick up litter in Highfield Lane. This is invariably fast food litter and drinks cans. As it is left on the roadside in the same place, I suspect it is the same litter lot each time! I never see the act, only the rubbish left behind!"

"Please could we have a bus shelter in long Chaulden? The one at Lucks Hill stop is no longer in use due to the cessation of the no 2 bus route"

"In recent years the whole tone of the area, especially the town centre, has become 'cheapered'. Hopefully the proposed regeneration of the Water Gardens and Bank Court will go some way to

restoring Hemel's appearance and 'heart'. There are far too many Pound/99p shops and discount stores. A greater selection of upper-end stores need to be brought into the town to raise Hemel's status as a place to shop.

The lack of a local hospital (apart from A&E) is a major concern. The time taken to travel to Watford or Stoke Mandeville in an emergency is unacceptable. Equally, having a relative in either of these hospitals puts a greater burden on relatives who wish to visit and on the patient as their relatives may not be able to visit so frequently or not at all, if they do not drive. "

"Personally I think we should have more pride in the head offices we have/had in Maylands. We should encourage more to come not put them off by introducing social housing to the heart of it"