

Yearly Performance Report
Housing and Community OSC - David Austin
2012

Ref	Indicator	Q4 Result	Qtrly Trend	2012 Target	2012 Result	Yrly Trend	Updater Comments	Sign Off	Approval Comments
Performance, Improvement & Transformation >> Neighbourhood Delivery >> Resident Services - Julie Still									
AC01	The number of opportunities for people from different backgrounds to come together	No data		Info only	26 opportunity(ies)			!	Approval not complete
ASB01	Number of reports of incidents of anti social behaviour across the borough	1,358 Report(s)	↓	7,729 Report(s)	6,347 Report(s)		The figures show a significant fall from the previous year.	!	Approval not complete
ASB02	Percentage of people responding to the survey who are satisfied with the service they have received following a report of Anti Social Behaviour	No data		Info only	No data			!	Approval not complete
CYP01	Number of attendances of children and young people at events where DBC are the lead agency and Council owned facilities	14,694 attendances	↓	,000 attendanc	80,744 attendances			!	Approval not complete
CYP02	Number of young people involved in Youth Democracy events	54 people	↓	Info only	1,391 people			!	Approval not complete
NA01	Number of active projects delivered which are related to area action plans	No data		Info only	10 project(s)			!	Approval not complete
NA02	Number of attendances of Neighbourhood Action meetings by residents	No data		Info only	386 attendances		Good overall attendance figures and now with two further areas we hope to increase attendance for the following year	!	Approval not complete
OTH01	Average attendance at the Old Town Hall theatre	58.52%	↓	55.00%	57.21%			!	Approval not complete
OTH02	Old Town Hall User Satisfaction	100.00%	↑	85.00%	89.88%			!	Approval not complete
OTH03	Number of private hire bookings of the Old Town Hall	35 bookings	↓	60 bookings	154 bookings			!	Approval not complete