

Safeguarding Policy and Procedures

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Appendix 1

Safeguarding contacts

Designated Lead Safeguarding Officers:	Telephone/ Ext				
Children and Young People					
Julie Still, Group Manager – Resident Services	01442 228453 / 2453				
Julie.still@dacorum.gov.uk					
Nicola Bryant, ASB Team Leader	01442 228377/ 2377				
Nicola.bryant@dacorum.gov.uk					
Vulnerable Adults	<u>Vulnerable Adults</u>				
Julie Still, Group Manager – Resident Services	01442 228453 / 2453				
Julie.still@dacorum.gov.uk					
Dharini Chandarana – Supported Housing	01442 228672 / 2672				
Dharini.chandarana@dacorum.gov.uk					
Nicola Bryant, ASB Team Leader	01442 228377/ 2377				

These officers are responsible for giving advice to reporting officers and dealing with reports or concerns about the protection of children, young people and vulnerable adults in the appropriate way.

Nicola.bryant@dacorum.gov.uk

Group/Service Designated Safeguarding Officers:				
Natasha Brathwaite, Team Leader, Strategic Housing		2840		
Isobel Connolly, Team Leader, Strategic Housing		2151		
Cynthia Hayford, Lead Officer, Strategic Housing		2061		
Craig Thorpe, Group Manager, Environmental Services		2027		
Fiona Webb, Asst. Team Leader, Strategic Planning and Regeneration				
Lindsey Walsh, Team Leader, Tenants and Leaseholders				
Dharini Chandarana, Team Leader, Supported Housing				
Nick Egerton, Team Leader, Environmental Protection & Housing				
Tracy Aldridge-Jones, Environmental Health Officer				
Gill Grace, Manager, Bennetts End Adventure Playground 01442				
Graham Rayner, Manager, Chaulden Adventure Playground 01442				
Veronica Hackett, Manager,				
Woodhall & Grovehill Adventure P/ground 01442				

Matt Steadman, Manager, Adeyfield Adventure Playground 01442 2428	_			
Nicola Bryant, Team Leader, ASB 237	7			
Madeleine Green, Solicitor Advocate 262	20			
Andy Linden, Commissioning, Procurement & Compliance 226	3			
Anne Stunnell, Human Resources, Performance, Policy & Projects 208	9			
Liz Hine, Property and Place 264	16			
Elaine Hopkins, Team Leader, Revenues, Benefits & Fraud 229	91			
Sara Hamilton, Team Leader, Communications & Consultation				
Emma Lee, Team Manager, CSU 340	00			
Claire Lynch Team Leader, Partnerships, Policy and Innovation 274	13			
Linda Dargue, Insurance & Risk manager, Finance 232	20			
Paul Newton, Team Leader, Planning 238	80			
Fiona Bogel, Team Leader, Planning 252	0			
Richard Butler, Asst. Team Leader, Planning				
Joanne Freeman, Lead Officer, Planning Support 267	4			
Lee Biggerstaff, Lead Officer, Building Control				
Andrew Howard, Lead Officer, Building Control 242	28			
Joanne Freeman, Lead Officer, Planning Support Lee Biggerstaff, Lead Officer, Building Control 267	4 39			

These officers should be first point of contacted within the individual service areas for guidance, advice or support. If they are unavailable then you should contact one of the Lead Safeguarding Officers who are listed above.

Team Leader – Communications and Consultation 2504

To be advised

Local Authority Designated Officer

Tony Purvis

Child Protection Statutory Review and Performance Team.

County Hall, Peggs Lane, Hertford, SG13 8DF.

01992 556979

07920 283106

tony.purvis@hertfordshire.gov.uk

anthony.purvis@hertscc.gcsx.gov.uk

Senior Management Team Are:

Sally Marshall – Chief Executive

Sally.Marshall@dacorum.gov.uk 01442228000

Julie Still 01442 228453 / 2453

Group Manager - Resident Services 07786505251

Julie.still@dacorum.gov.uk

Councillor Neil Harden

Portfolio Holder, Resident and Regulatory Services

Neil.harden@dacourm.gov.uk

Useful contacts:

Children Services

Including out of hours service 0300 123 4043
Customer Service Centre 0300 123 4043
Targeted Advice Service 01438 737511

Police (Emergency) 999
Police non emergency 101

Police Child Abuse Investigation Unit 0845 33 00 222

Safeguarding Adults 0300 123 4042

HALO Referrals via police 101 / 999
Prevent Advice – Dave Moore ext 2641

Julie Still ext 2453
Nicola Bryant ext 2377

Hertfordshire Safeguarding Children Board

General enquiries or information, please contact us:

HSCB Office, Room 127, County Hall, Hertford, Hertfordshire. SG13 8DF

Telephone: 01992 588757, Fax: 01992 588201

Website: www.hertssafeguarding.org.uk

Childline 0800 11 11

NSPCC 0808 800 5000

Appendix 2 - Safeguarding referral form

Refer
INFORMATION TO BE PROVIDED WITH A REFERAL As much of the following information as possible should be obtained, but do not delay referral if you cannot find it. Page one, priority information, page two, secondary information that may be required. The formal HSCB Form should be used to make the referral this form is for guidance on the type of information that is required only. Please discuss referrals with the Lead Designated Officers prior to referral.

Date and time of referral:	Referral made by:
Referral made to:	
Information required	Details
Full name/s of the child/children, date/s of birth and gender	
First language of family	
The cause for concern, including details of any allegation, the source, time and location of incident/s	
Childs around be estimated and the self-	
Childs current location, emotional and physical condition	
Does the child need immediate	
protection?	
Family address	
(include any previous addresses if you know the family have recently moved)	
Names of those with parental responsibility	
Parents/carers know of and agree to referral?	
Inform Ofsted of referral	
Special needs of child/other family	

members?	
Names and dates of birth of household members	
Details of ability automated for the second	
Details of child's extended family or community of significance to the child	
Ethnicity, first language and religion of child, parents/carers	
Interpreter/signer/other aid needed?	
Any significant/important recent or past events, background information	
to referral, e.g drug/alcohol abuse, mental health problems, domestic	
violence, threats/violence towards professionals	
Details of any alleged perpetrators (if relevant)	
Any known current/previous involvement of other	
agencies/professionals	

Appendix 3

DACORUM BOROUGH COUNCIL SAFEGUARDING POLICY 2015					
CONFIDENTIAL - Parental/Carer Consent Form					
It is essential that this form is completed and returned to the address below as soon as possible.					
PERSONAL DETAILS					
Name Date of birth					
Address					
PostcodeTel No					
School Attending					
<u>HEALTH</u>					
Emergency Contact					
Tel No					
Relationship to child/young person/vulnerable adult					
Please list any allergies the child/young person/vulnerable adult suffers from					
I confirm that the child/young person/vulnerable adult is in good health and I consider him/her fit to participate.					
I consent to any first aid treatment required by the child/young person/vulnerable adult during the course of the event.					
Please indicate any medication that the child/young person/vulnerable adult needs to take or have administered during the day					
NB. Please ensure that the child/young person/vulnerable adult has all the relevant medication with him/her on the day including inhaler (if required) and sunscreen.					
The information you provide will be used to ensure the safety of all participants and may be shared with other people/organisations involved with the delivery of these activities, if appropriate. By signing this form you are consenting to the Council using the information which you have supplied in the manner stated above.					
Cigned (Devent (Count)					
Signed(Parent/Guardian/Carer)					

Date	
Name (in capitals)	
Please return this form by	to:
Officer: Herts HP1 1HH	Address: Dacorum Borough Council, Civic Centre, Marlowes, Hemel Hempstead,
Appendix 4	
DACORUM	BOROUGH COUNCIL SAFEGUARDING POLICY 2015

MEDIA/ PHOTOGRAPHY/IMAGE GUIDANCE

It is an unfortunate fact that some people have used children and young people's events as opportunities to take inappropriate photographs or footage of children and young people.

Members, employees, volunteers and contracted service providers should be vigilant at all times. Anyone using cameras or film recorders for or on behalf of the Council must have received completed media consent forms from the parents of children being photographed or filmed before the activity commences.

If you are providing open access events where children, young people and their families can come and go as they please and it is impossible to get their permission for photographs and forms signed please/ you must clearly display polite notices informing participants that photographs may be taken and it will be their responsibility to ensure they make themselves known to the photographer (see sample notice below).

When commissioning professional photographers or inviting the press to cover Council services, events and activities you must ensure that you make your expectations clear in relation to child protection.

There are some easy steps to take:

- 1 Check credentials of any photographers and organisations used
- 2 Ensure identification is worn at all times
- 3 Do not allow unsupervised access to children, young people or vulnerable adults one to one photographic sessions
- 4 Do not allow photographic sessions outside of the activities or services, or a child or young person's home
- It is recommended that the names of children, young people or vulnerable adults should not be used in photographs or footage, unless with the express permission of the parent/carer of the child, young person or vulnerable adult.
- Where the event is open access and it is not possible to source permission a suitable notice should be displayed giving polite advice.

POLITE NOTICE

PHOTOGRAPHS

Please be aware that photographs will be taken of the events and activities of the day, for media purposes and by other parents. If you prefer your child/children or any member of your party not to be included in the

photograph please make yourself known to the photographer.



Appendix 5								
	DACORUM BOROUGH COUNCIL SAFEGUARDING POLICY 2015							
N	MEDIA CONSENT FORM							
		als Details						
Title	Mr Mrs Miss Ms Othe	ri						
Surname		Forenames						
Address		DOB (if under 16 years of age)						
	Details of photo	ographic images						
Date of Images		Location						
Types of Images	Photograph Video Othe	r:						
Description of images (include date taken, if known)								
	Use of	Images						
Yes No								
Release to media								

Publicity/	/promotional material in printed form					
Publicity/promotional material on the internet						
Publicity/	promotional material in the form of Film/Vic	leo/DVD footage				
Consent to the use	e of the images is limited to the following spe	cific purpose/event:				
	D-4 0					
	Data P	rotection				
and use personal inform	ncil is a Data Controller for the purpose of the nation about individuals. Photographic image te Act, we may require your consent to make	s of individuals may, in co	8. This Act regulates how we obtain, retain ertain circumstances, be classified as personal			
data. To comply with th	e Act, we may require your consent to make	use of these images.				
of sufficient age and ma	aturity to understand fully, what is involved. Hall responsibility is obtained. This is particularly	However, best practice su	consent for that image to be used, if they are ggests that where possible, the consent of a a close up shot of an individual or if personal			
required for those purp		e years but this does not	reed and will only be retained for as long as remove your right to withdraw your consent d by contacting the Council's Data Protection			
Officer.	monto de ser i artici me maneri en arte p					
	Person Giving Parent	al Consent (if required)				
Title	Mr Mrs Miss Ms	Other:				
Name		Relationship				
	Decl	aration				
I confirm that I consent to the use of the images of me*/the above mentioned young person* as detailed above, being used for the						
purpose stated. I understand that any images placed on the internet may be accessible by anyone, anywhere with internet access.						

Signature				Date		
Appendix 6						
	NACOBI II	M POPOLICI	I COUNCIL S	AFECUADDING	C DOLLCV 201E	
	ACUKUI	AI ROKOOGE	1 COUNCIL S	AFEGUARDING	3 POLICY 2015	

FIRST AID - GUIDANCE

Under ordinary circumstances, a child or young person can be administered with first aid only if their parent or guardian expressly permits this course of action through the completion of the Parental Consent Form (appendix 3). Incomplete consent forms may prevent the child or young person from being able to participate in an activity.

Consent to the administration of first aid to vulnerable adults is more complex. This should be discussed and arrangements/consents agreed before activities are undertaken with vulnerable adults and/or their carers, as part of a risk assessment.

When administering first aid, wherever possible, employees should ensure that another adult is present, or is aware of the action being taken. Parents/carers should always be informed when first aid is administered.

Child welfare is of paramount importance. In certain circumstances, consent forms will not have been obtained for example, open access play days. In such

cases, Members, Employees, volunteers or contracted service providers may undertake first aid as a last resort, following the guidelines above and notifying parents/carers as soon as possible to minimise a child's, young person's or vulnerable adults distress.

Appendix 7

PROFESSIONAL RESPONSIBILITIES for Officers Working with Children and Young People

When using any form of ICT, including the Internet

For your own protection we advise that you:

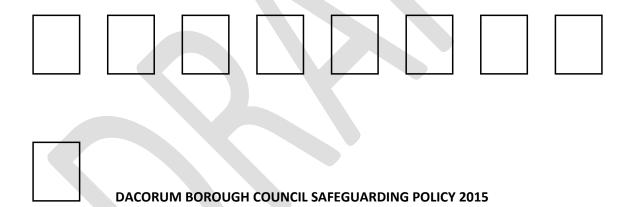
- Ensure all electronic communication with children, parents, carers, staff and others is compatible with your professional role and in line with setting policies.
- > Do not talk about your professional role in any capacity when using social media such as Facebook and YouTube.
- > Do not put online any text, image, sound or video that could upset or offend any member of the whole community or be incompatible with your professional role.
- Use setting systems and resources for all professional business. This includes your work email address, work mobile phone and work video camera.
- > Do not give out your own personal details, such as mobile phone number, personal e-mail address or social network details to children, parents, carers and others.

Do not disclose any passwords and ensure that personal data is kept secure and used appropriately in line
with Dacorum Borough Council Policies.

- > Only take images of children and/ or staff for professional purposes, in accordance with setting policy and with the knowledge of Lead Officers.
- Do not browse, download, upload or distribute any material that could be considered offensive, illegal or discriminatory.
- Ensure that your online activity, both in setting and outside, will not bring your organisation or professional role into disrepute.

You have a duty to report any eSafety incident which may impact on you, your professionalism or your setting.

Appendix 8



TEMPLATE FOR SAFEGUARDING POLICY AND PROCEDURE

Template for Safeguarding Policy and Procedure (voluntary organisations, commissioned services and contracted service providers are free to use all or any sections of Dacorum Borough Council's Safeguarding Policy. Below is the minimum acceptable for any organisation receiving funding, contracts or commissioned services from Dacorum Borough Council)

Policy Statement

Children, young people and vulnerable adults have the right to participate, have fun and be safe in the services provided for them and the activities they choose, or their parents/carers choose for them.

(Name of organisation) is committed to safeguarding children, young people and vulnerable adults and protecting them from abuse when they are engaged in services organised and provided by (name of organisation). We will endeavour to keep children, young people and vulnerable adults safe from abuse and

suspicion of abuse will be responded to promptly and appropriately. We will act in the best interest of the child, young person or vulnerable adult at all times.

We will actively seek to promote the welfare and protection of all children, young people and vulnerable adults permanent resident or temporarily living in the community at all times. (Name of Organisation) will ensure that unsuitable people are prevented from working with children, young people and vulnerable adults through using safe recruitment and selection processes.

(Name of organisation) will take any concern made by a service user, employee, volunteer or child/young person/vulnerable adult seriously and sensitively. Concerns cannot be anonymous and should be made in the knowledge that, during the course of any enquiries, the agency that made that referral will be made clear.

(Name of organisation) will not tolerate harassment of any service user, employee, volunteer or child/young person/vulnerable adult who raises concerns of abuse.

Procedure

Any concerns will be brought to the attention of (named senior person) who will report the concern to a Dacorum Borough Council's Lead Safeguarding Reporting Officer or to Herts County Council Children's Services or Adult services departments.

Those raising the concern must be made aware that the concern will be shared with appropriate people but will be treated in confidence as far as possible.

Officers, employees and volunteers must not discuss the concern except with the designated officer and any agent of the organisation responsible for investigating the concern.